

Berks County Report- January 2015

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	37
Prior use	22
Friend/Relative	20
Flyer/Brochure/Poster	6
Medical Services	4
Business/Employer	3
Newspaper	2
Church	1
Electronic media	1
Public officials	1

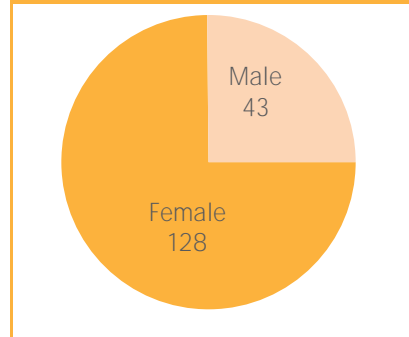
ZIP CODE REPORT

19602	38	19611	3
19601	35	19539	2
19604	34	19543	2
19606	9	19609	2
19605	5	19565	2
19512	5	19508	2
19540	4	19560	2
19607	3	19522	1
19610	3	19551	1
19608	3	19526	1
19530	3	19518	1

TOP AGENCY REFERRALS

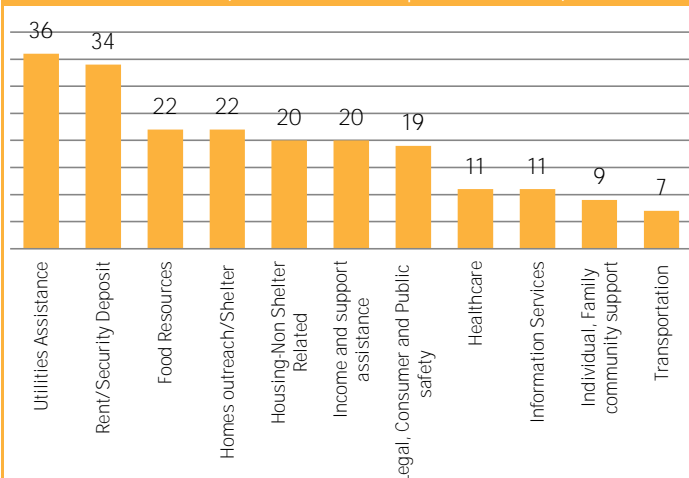
Opportunity House	39
PA Department of Human Services	36
Catholic Charities	36
Berks Community Action Program	25
Greater Berks Food Bank	16
City of Reading	12
Family Promise of Berks County	11
Berks Encore	9
Directory Assistance	8
Pennsylvania Housing Finance Agency	7
The Salvation Army of Reading	6

GENDER REPORT



TOP NEEDS

(Total needs Reported = 232)



CALL FREQUENCY

