

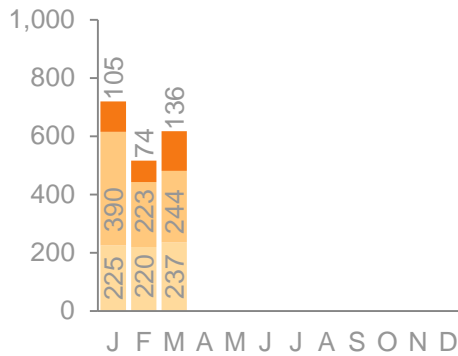
PENNSYLVANIA 2-1-1 EAST

MARCH 2015 HOUSING/HOMELESSNESS SERVICES REPORT

The Community Homeless Assessment and Referral Team (CHART) program contracts with 2-1-1 to conduct an initial pre-screening of those that are homeless or at risk of homelessness in Lancaster County. The following report includes data on the types of housing calls received this month.

2015 CALL VOLUME

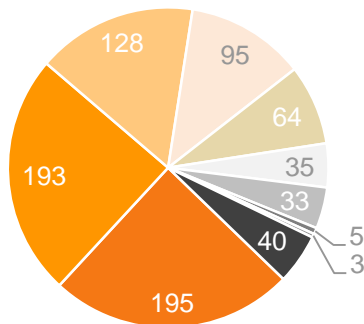
In March we experienced a total housing related call volume of **617**.



- Total Calls Referred to CHART
 - Rapid Re-Housing: 114
 - Eviction Prevention: 22
- Total Calls Prescreened, but were deemed ineligible for CHART
- Total Other Housing Related Calls

PRESENTING NEEDS

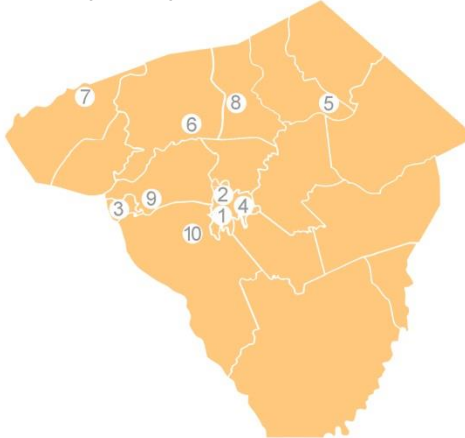
Some callers have multiple housing concerns. Captured are the total housing needs requested.



- Rent Payment Assistance
- Community Shelter
- Low Income/Subsidized Housing
- Cold Weather Shelters
- Transitional Shelter
- Rent Deposit Assistance
- Homeless Financial Assistance
- Domestic Violence Shelter
- Homeless Drop In Center
- Other: Case Management, Homeless Veterans, etc.

ZIP CODES

The top 10 zip codes of callers.



1. 17602 (Lancaster)
2. 17603 (Lancaster)
3. 17512 (Columbia)
4. 17601 (Lancaster)
5. 17522 (Ephrata)
6. 17545 (Manheim)
7. 17022 (Elizabethtown)
8. 17543 (Lititz)
9. 17554 (Mountville)
10. 17551 (Millersville)

SHELTER REFERRALS

Total number of clients referred directly to emergency and day shelters.

- 103** Water Street Mission (CES)
- 89** Lancaster County Council of Churches (Winter Shelter)
- 6** Domestic Violence Services
- 3** Water Street Mission (CHOC)

CURRENT LIVING SITUATION

Top five locations the client is sleeping.

March 2015 data not available.

VETERANS

Number of referrals to the Supportive Services for Veteran Families programs.

- 8** Tabor Community Services, SSVF
- 8** Volunteers of America, SSVF

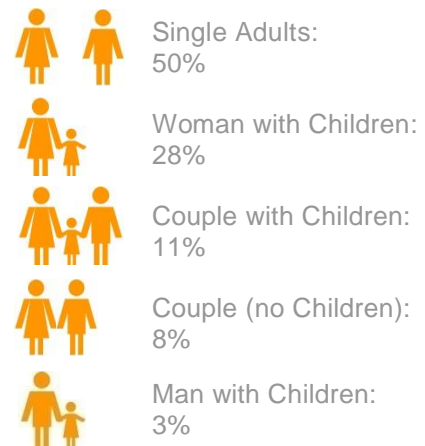
UNMET NEEDS REASON

Percentage of reasons for which caller was ineligible for a referral to CHART (top five).

March 2015 data not available.

HOUSEHOLD TYPE

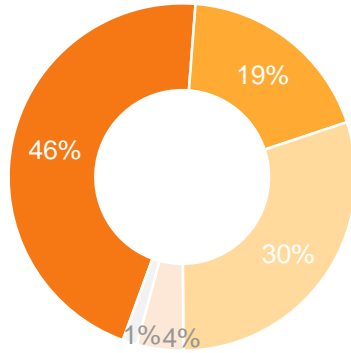
Comparison of household make-up.



NOTE (RE: UNAVAILABLE DATA)

We made a change to our reports which caused us to lose a few reporting options for March. We have fixed the issue and will be able to present these statistics in full for the month of April.

Thank you for your understanding,
PA 2-1-1 East



- Client Ineligible: Doubled Up
- No Eviction Notice
- Program Not Taking Applications
- Eviction Not Related To Rent
- Client Ineligible: Other