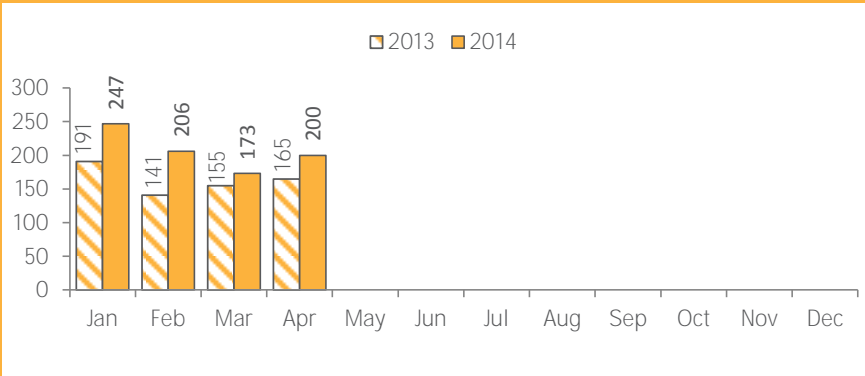


Berks County Report-April 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	63
Prior use	9
Friend/Relative	9
Flyer/Brochure/Poster	7
Business/Employer	3
Church	3
Medical Services	3
211 publication	2
Electronic media	2
School	1

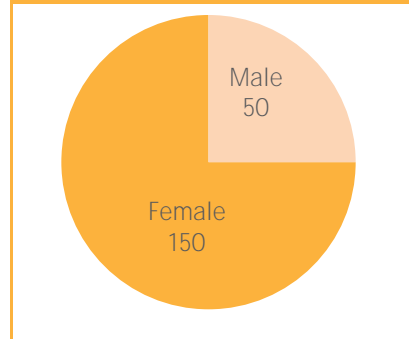
ZIP CODE REPORT

19601	61	19603	3
19602	34	19530	3
19604	28	19512	3
19606	11	19565	3
19605	7	19609	3
19508	6	19540	2
19611	6	19608	2
19526	5	19505	2
19518	4	19506	2
19607	4	19610	1
19567	4	19510	1

TOP AGENCY REFERRALS

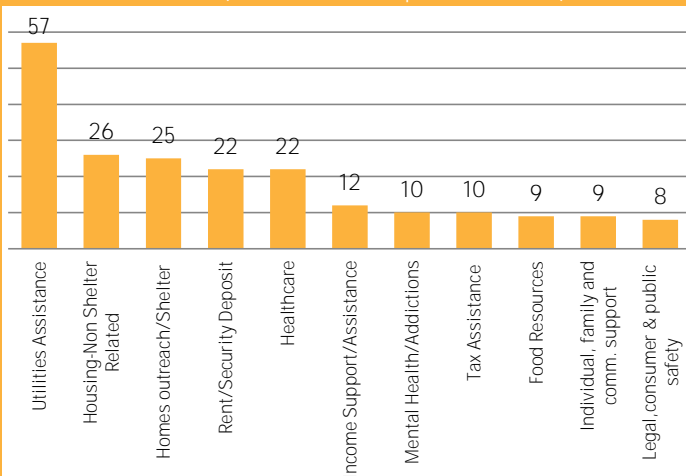
Department of Welfare	21
Opportunity House	19
The Salvation Army of Reading	10
Berks Encore	9
Catholic Charities	7
Family Promise of Berks	6
Greater Berks Food Bank	6
Reading Housing Authority	6
First Energy	5
Berks Community Action Program	3
PA CareerLink	3

GENDER REPORT



TOP NEEDS

(Total needs Reported = 258)



CALL FREQUENCY

