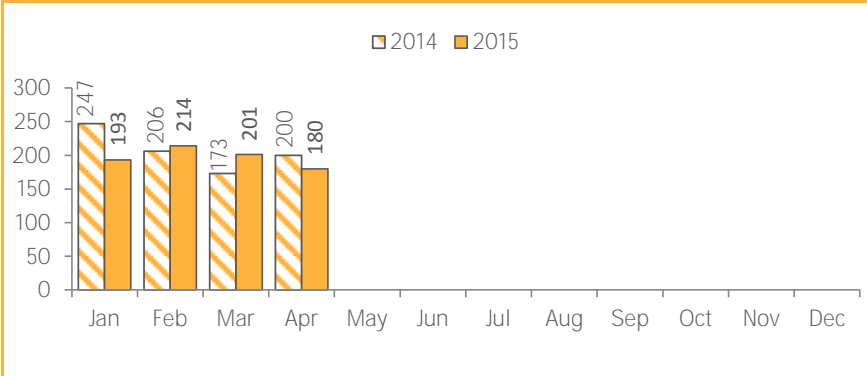


# Berks County Report- April 2015

Pennsylvania 2-1-1 East

## CALL VOLUME



## REFERRAL SOURCE

Agency/Organization	40
Prior use	19
Friend/Relative	6
Flyer/Brochure/Poster	6
Business/Employer	3
Church	2
Public officials	2
Electronic media	2
Newspaper	1
Electronic media	1
Bus sign	1

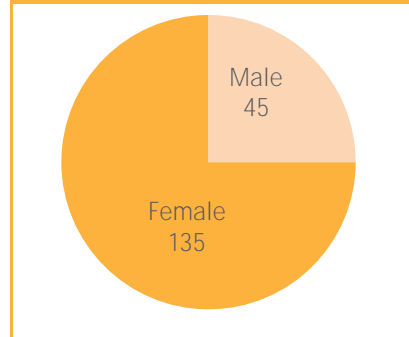
## ZIP CODE REPORT

19601	41	19522	2
19602	27	19547	2
19604	20	19530	2
19605	12	19540	2
19546	11	19533	2
19608	6	19508	2
19611	6	19610	1
19560	5	19551	1
19607	4	19555	1
19609	3	19512	1
19603	3	19565	1

## TOP AGENCY REFERRALS

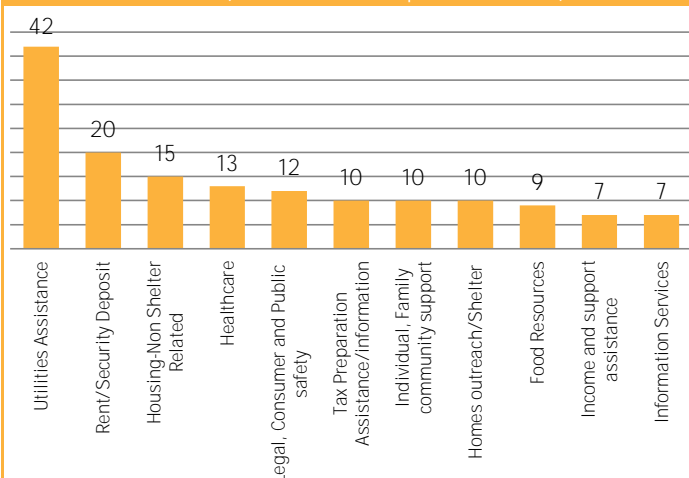
Catholic Charities	34
Opportunity House	26
Berks Community Action Program	20
PA Department of Human Services	18
City of Reading	11
Family Promise of Berks County	9
Berks Encore	7
The Salvation Army of Reading	7
Greater Berks Food Bank	7
PA Housing Finance Agency	6
Berks County Intermediate Unit	6

## GENDER REPORT



## TOP NEEDS

(Total needs Reported = 196)



## CALL FREQUENCY

