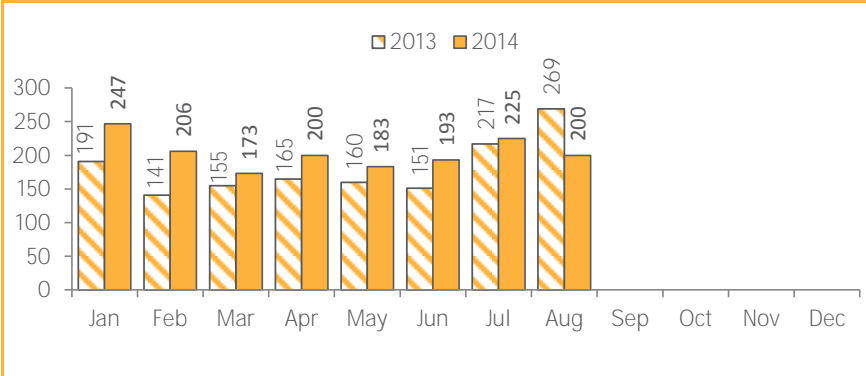


Berks County Report- August 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	46
Prior use	19
Friend/Relative	19
Flyer/Brochure/Poster	13
Business/Employer	4
Electronic media	3
Medical services	2
School	1
Blue pages	1
Church	1

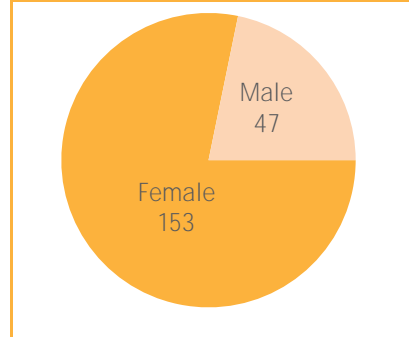
ZIP CODE REPORT

19601	55	19611	4
19602	39	19565	3
19604	22	19533	3
19606	17	19603	3
19605	8	19526	2
19607	6	19567	2
19609	6	19507	1
19540	6	19522	1
19608	6	19530	1
19610	6	19518	1
19560	5	19541	1

TOP AGENCY REFERRALS

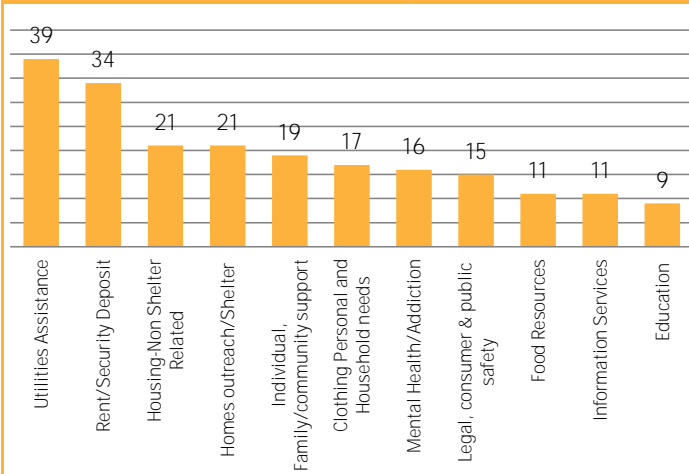
Opportunity House	110
Catholic Charities	110
Berks Community Action Program	70
City of Reading	66
Salvation Army of Reading	52
Family Promise of Berks	50
PA Department of Public Welfare	40
Bridge of Hope - Berks County	32
Neighborhood Housing Services	30
Greater Berks Food Bank	28
Hope Rescue Mission	22

GENDER REPORT



TOP NEEDS

(Total needs Reported = 234)



CALL FREQUENCY

