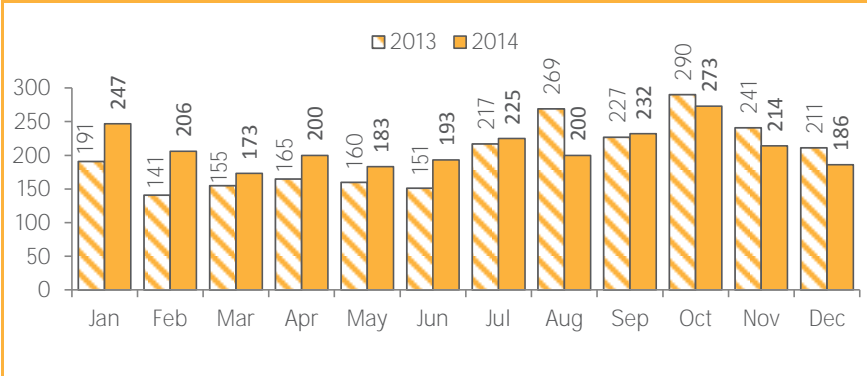


Berks County Report- December 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	48
Prior use	12
Friend/Relative	9
Flyer/Brochure/Poster	7
211 publication	3
Public officials	2
Church	1
Electronic Media	1
Newspaper	1
School	1
Landlord	1

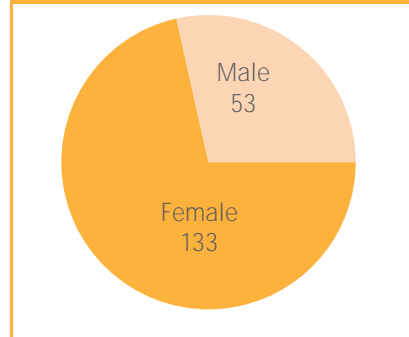
ZIP CODE REPORT

19601	41	19533	2
19602	40	19608	2
19604	34	19522	2
19606	14	19565	2
19605	6	18056	2
19607	5	19609	2
19512	4	19555	2
19526	3	19560	2
19518	3	19543	2
19540	3	19550	1
19611	3	19508	1

TOP AGENCY REFERRALS

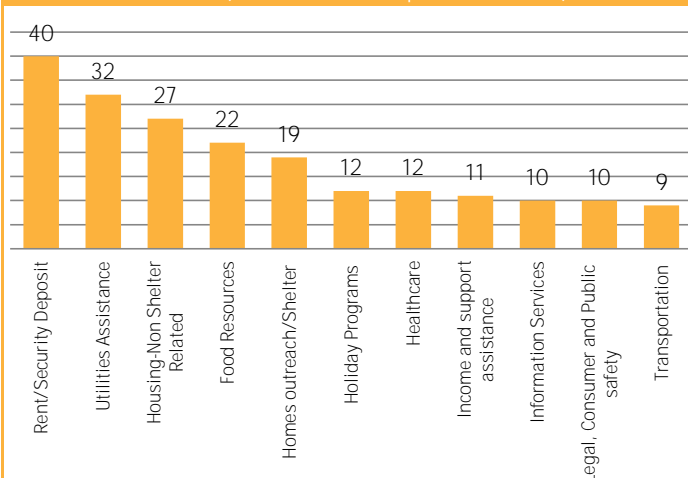
Catholic Charities	164
Opportunity House	160
PA Department of Human Services	122
Berks Community Action Program	120
Greater Berks Food Bank	70
The Salvation Army of Reading	50
Family Promise of Berks County	48
First Energy	34
Berks County Area Agency on Aging	24
MidPenn Legal Services	16
Pennsylvania Housing Finance Agency	14

GENDER REPORT



TOP NEEDS

(Total needs Reported = 258)



CALL FREQUENCY

