

Berks County Report-February 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	64
Flyer/Brochure/Poster	19
Friend/Relative	16
Prior use	12
Electronic Media	4
Business/Employer	3
Blue pages	2
Media/TV/Radio	2
Bus sign	1
Billboard	1
Utility Company	1

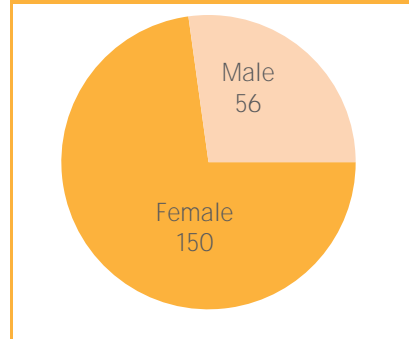
ZIP CODE REPORT

19601	78	19518	2
19602	32	19526	2
19604	25	19611	2
19606	12	19565	2
19605	7	19512	2
19607	7	19541	2
19560	6	19540	1
19508	6	19547	1
19539	3	19609	1
19567	3	18056	1
19548	3	19506	1

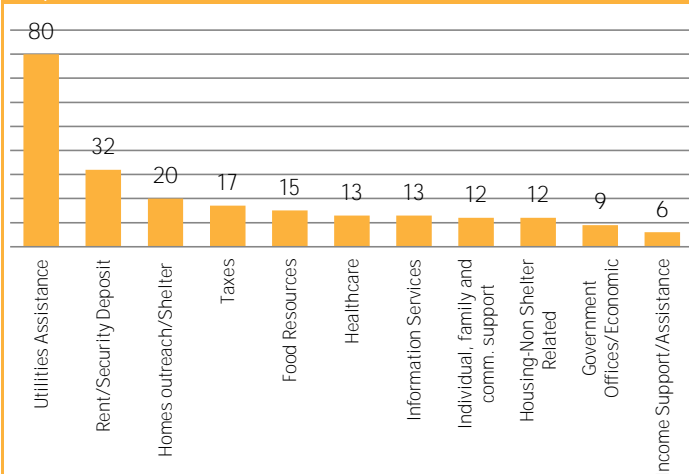
TOP AGENCY REFERRALS

Citizens Energy Oil Heat Program	27
Department of Welfare	20
Salvation Army of Reading	17
Berks Encore	12
Catholic Charities	12
Family Promise of Berks	8
Berks County Area Agency on Aging	8
Opportunity House	6
MidPenn Legal Services	4
Greater Berks food bank	4
YMCA of Reading	4

GENDER REPORT



Top Needs



Call Frequency

