

Berks County Report-January 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	83
Prior use	26
Flyer/Brochure/Poster	15
Friend/Relative	14
Electronic Media	6
Church	4
211 Publication	3
Business/Employer	3
Newspaper	2
Media/TV/Radio	2
Medical Services	1

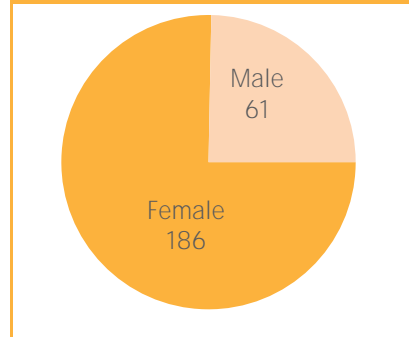
ZIP CODE REPORT

19601	78	19610	4
19602	41	19567	4
19604	37	19518	3
19611	15	19505	3
19605	7	19560	3
19606	7	19526	2
19565	7	19503	2
19608	6	19510	2
19508	5	19533	2
19607	5	19609	2
19522	4	18056	1

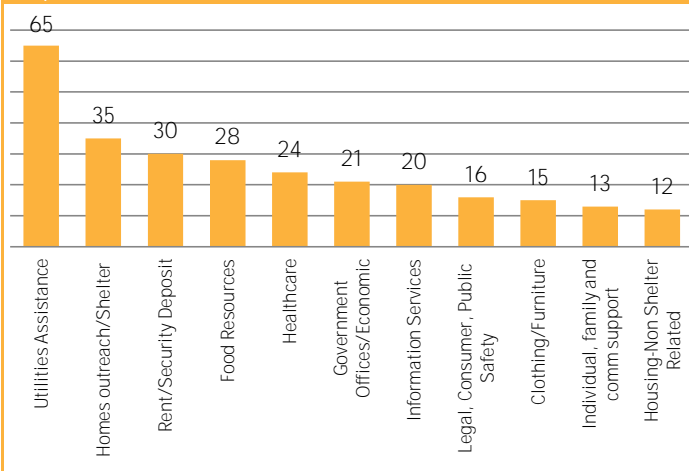
TOP AGENCY REFERRALS

The Salvation Army of Reading	22
Greater Berks Food Bank	18
Catholic Charities	18
Opportunity House	13
Department of Welfare	12
Citizens Energy Oil Heat Program	11
Berks County Area Agency on Aging	10
Family Promise of Berks	6
Berks Encore	6
PA Career Link	4
Berks Women in crisis	4

GENDER REPORT



Top Needs



Call Frequency

