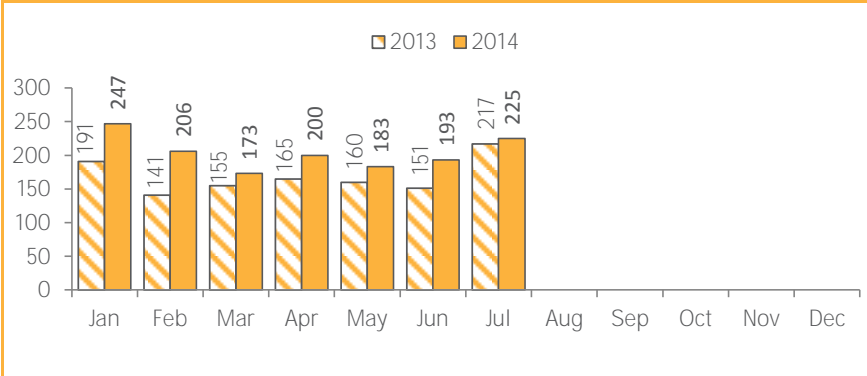


Berks County Report- July 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	46
Prior use	33
Friend/Relative	22
Flyer/Brochure/Poster	10
Business/Employer	5
Electronic media	3
211 publication	2
211 presentation	1
Blue pages	2
Church	1

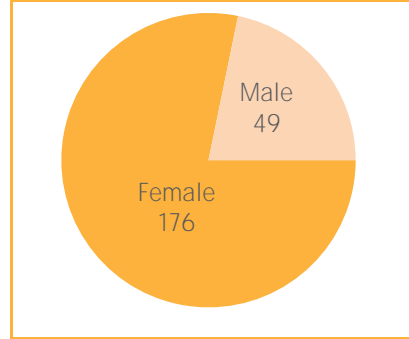
ZIP CODE REPORT

19601	80	19608	3
19604	35	19560	3
19602	32	19609	3
19606	15	19530	2
19605	11	19547	2
19508	6	19512	2
19540	6	19526	2
19611	6	19529	1
19607	4	19518	1
19522	4	19603	1
19610	4	19565	1

TOP AGENCY REFERRALS

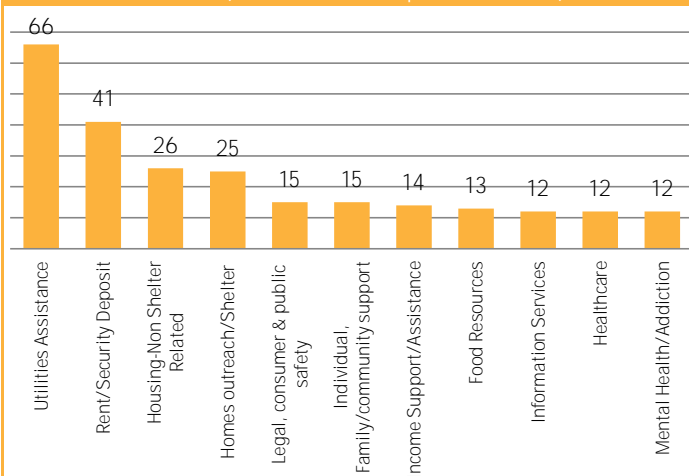
Opportunity House	75
Catholic Charities	75
Family Promise of Berks	47
Salvation Army of Reading	41
Berks Community Action Program	38
City of Reading	36
PA Department of Public Welfare	29
Greater Berks Food Bank	20
First Energy	15
Pa Housing Finance Agency	15

GENDER REPORT



TOP NEEDS

(Total needs Reported = 291)



CALL FREQUENCY

