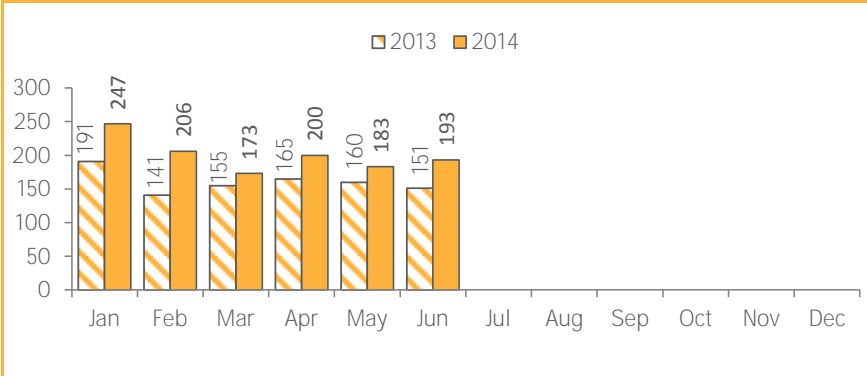


Berks County Report- June 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	43
Prior use	20
Friend/Relative	18
Flyer/Brochure/Poster	11
Business/Employer	4
School	2
Church	2
211 publication	2
Blue pages	2
Public officials	1
Media/TV/Radio	1

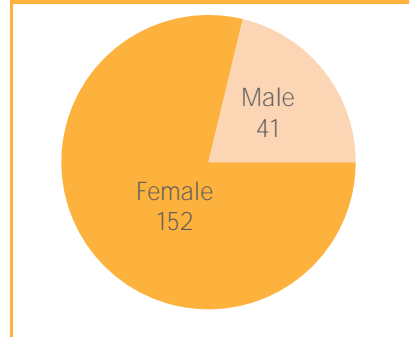
ZIP CODE REPORT

19601	57	19607	3
19602	50	19533	2
19604	21	19603	1
19606	13	19562	2
19611	10	19530	1
19512	5	17067	1
19605	5	19505	1
19560	4	19564	1
19508	4	19567	1
19610	3	19555	1
19522	3	19543	1

TOP AGENCY REFERRALS

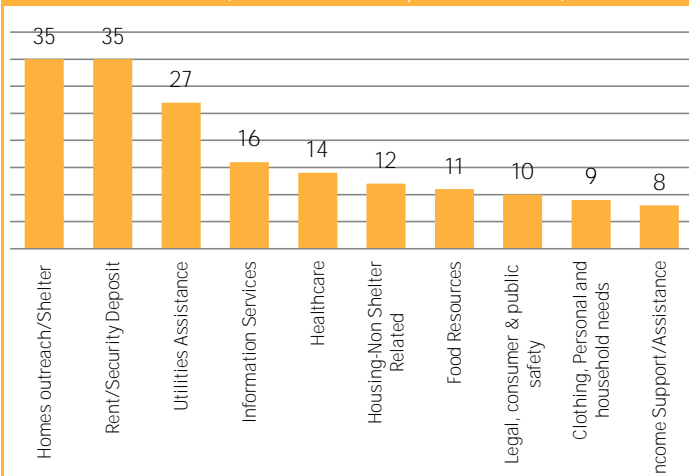
Opportunity House	22
Greater Berks Food Bank	10
MidPenn Legal Services	9
Salvation Army, Hamburg	8
Salvation Army, Reading	8
Family Promise of Berks	8
Department of Welfare	7
YMCA of Reading	6
Catholic Charities	5
PA Department of Revenue	4
Berks County Health Center	4

GENDER REPORT



TOP NEEDS

(Total needs Reported = 234)



CALL FREQUENCY

