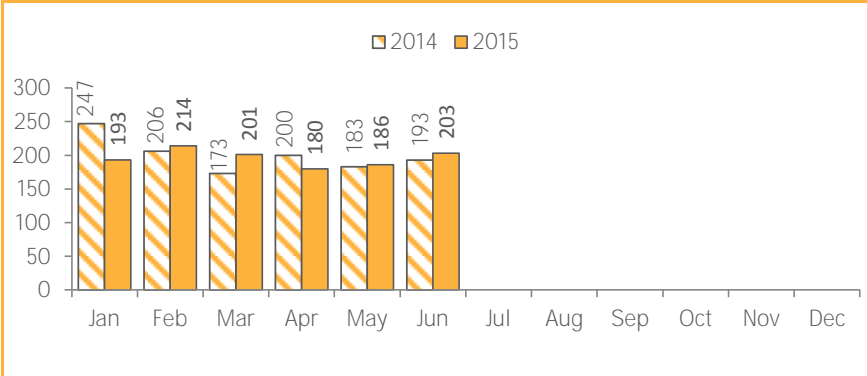


Berks County Report- June 2015

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	47
Prior use	27
Friend/Relative	13
Billboard	3
Flyer/Brochure/Poster	3
Electronic media	2
Media/TV/Radio	2
Public officials	1
211 publication	1
Business/Employer	1
Medical services	1

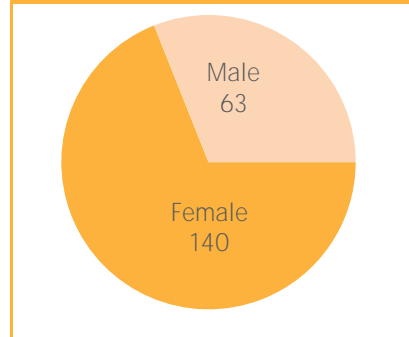
ZIP CODE REPORT

19601	53	19522	2
19602	43	19508	2
19604	17	19550	1
19605	9	19612	1
19606	9	19610	1
19560	4	19507	1
19607	3	19518	1
19603	2	19509	1
19512	2	19530	1
19565	2	19504	1
19611	2	19510	1

TOP AGENCY REFERRALS

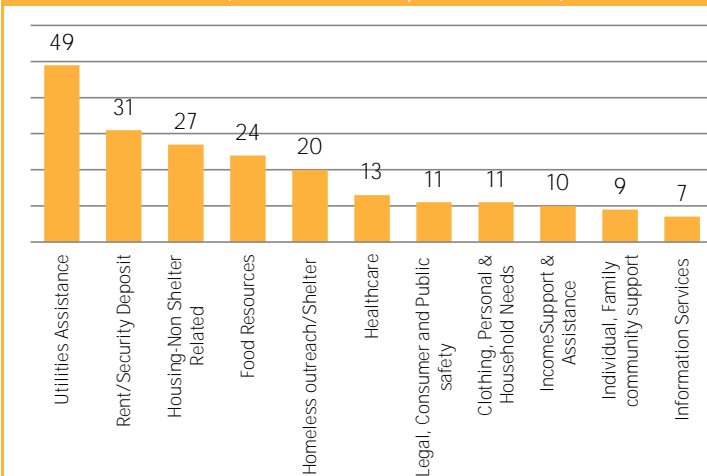
Opportunity House	48
Catholic Charities	42
City of Reading	25
Berks Community Action Program	24
PA Department of Human Services	20
First Energy	20
Greater Berks Food Bank	16
The Salvation Army of Reading	13
Family Promise of Berks Co, Inc	10
PA Housing Finance Agency	7
Bridge of Hope-Berks County	5

GENDER REPORT



TOP NEEDS

(Total needs Reported = 237)



CALL FREQUENCY

