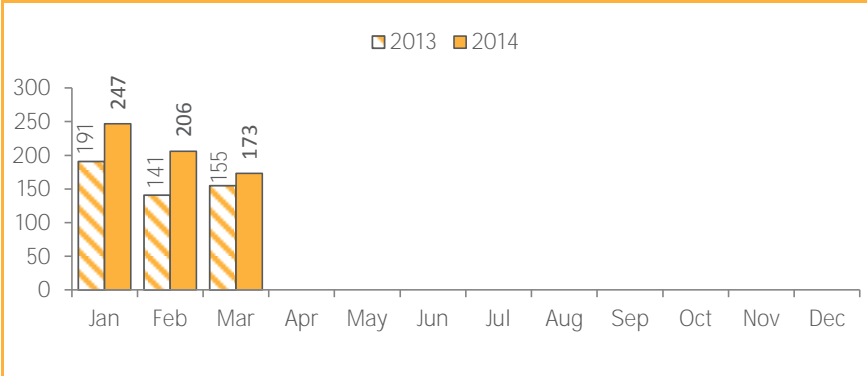


Berks County Report-March 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	39
Prior use	17
Friend/Relative	16
Flyer/Brochure/Poster	9
Business/Employer	5
Newspaper	3
Electronic media	2
Blue pages	1
Utility Company	1

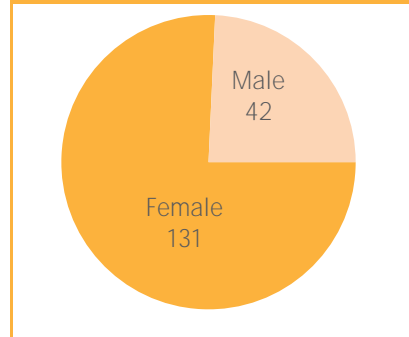
ZIP CODE REPORT

19601	56	19607	3
19602	20	19508	3
19604	20	19543	3
19606	7	19567	2
19522	7	19530	2
19518	5	19555	2
19608	5	19540	2
19565	4	19533	2
19505	4	19541	2
19512	4	19526	2
19560	4	19510	2

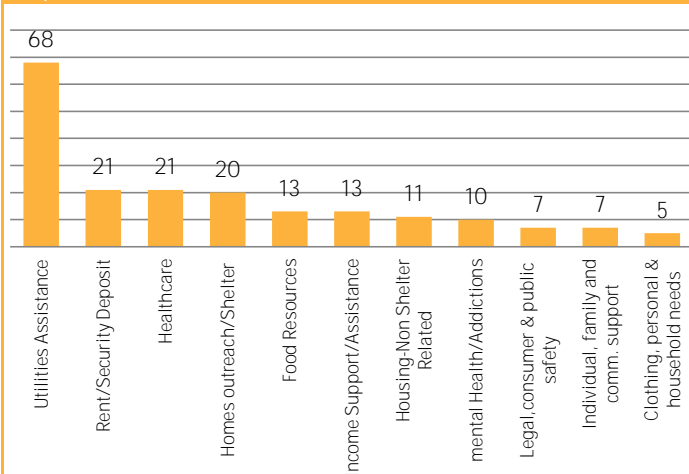
TOP AGENCY REFERRALS

Salvation Army of Reading	22
Department of Welfare	17
Catholic Charities	11
Family Promise of Berks	8
Opportunity House	7
Berks Encore	7
Greater Berks Food Bank	6
Berks Community Health Center	5
First Energy	4
YMCA of Reading	4
Berks County Area Agency on Aging	3

GENDER REPORT



Top Needs



Call Frequency

