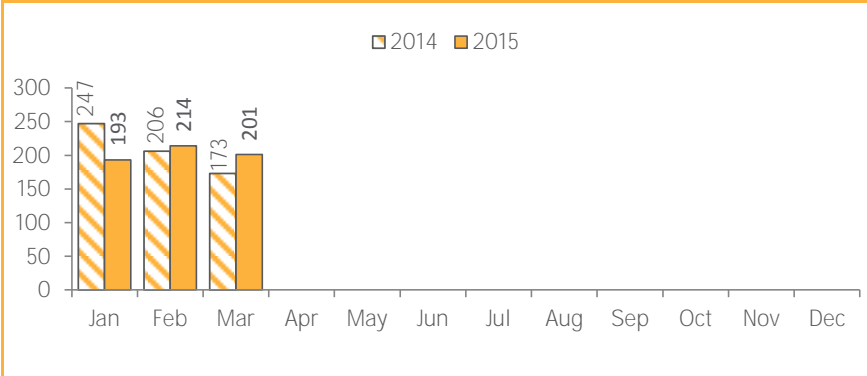


# Berks County Report- March 2015

## Pennsylvania 2-1-1 East

### CALL VOLUME



### REFERRAL SOURCE

Agency/Organization	52
Prior use	24
Friend/Relative	20
Flyer/Brochure/Poster	7
Newspaper	4
Church	2
Public officials	2
Business/Employer	1
211 publication	1
Electronic media	1
Medical Services	1

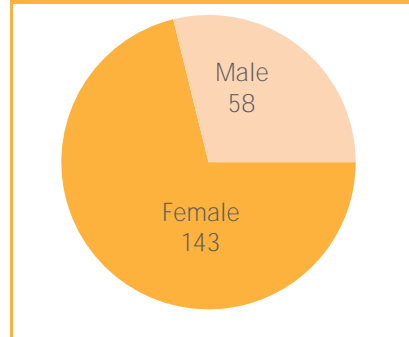
### ZIP CODE REPORT

19601	44	19512	3
19602	31	19508	3
19604	27	19518	2
19606	13	19530	2
19540	8	19603	1
19605	7	19510	1
19607	6	19559	1
19522	6	19507	1
19611	6	19608	1
19610	4	19541	1
19560	4	19505	1

### TOP AGENCY REFERRALS

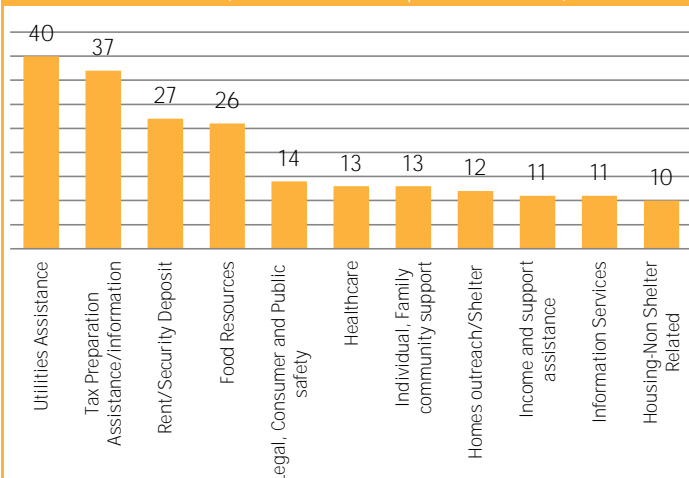
Opportunity House	44
Catholic Charities	42
PA Department of Human Services	39
City of Reading	21
Berks Community Action Program	19
Family Promise of Berks County	18
The Salvation Army of Reading	16
Greater Berks Food Bank	14
First Energy	10
The Salvation Army, Hamburg	7
PA Housing Finance Agency	6

### GENDER REPORT



### TOP NEEDS

(Total needs Reported = 248)



### CALL FREQUENCY

