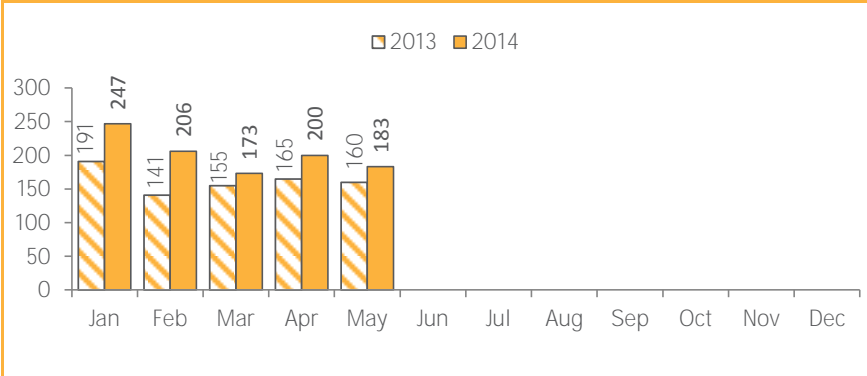


Berks County Report- May 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	53
Friend/Relative	17
Prior use	15
Flyer/Brochure/Poster	10
Business/Employer	3
Medical Services	3
Electronic media	3
211 publication	2
Billboard	1
Newspaper	1
Blue pages	1

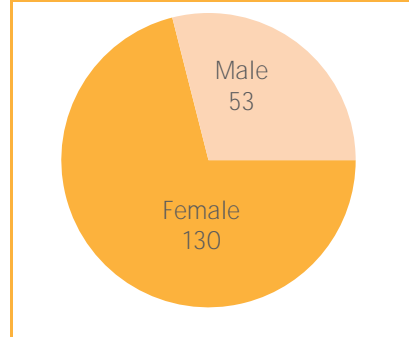
ZIP CODE REPORT

19601	66	19530	2
19602	47	19533	2
19606	11	19610	2
19604	10	19512	2
19611	9	18056	1
19605	8	19508	1
19565	4	19507	1
19608	3	18062	1
19540	3	19609	1
19543	3	19522	1
19607	2	19562	1

TOP AGENCY REFERRALS

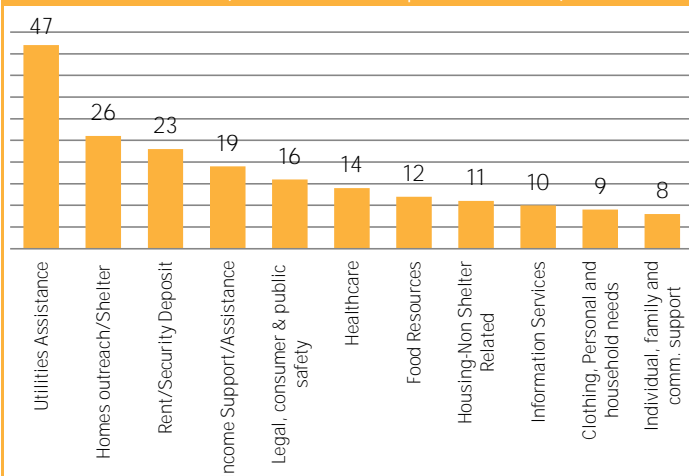
Opportunity House	23
Greater Berks Food Bank	9
The Salvation Army of Reading	9
Catholic Charities	8
PA Department of Public Welfare	6
Family Promise of Berks	6
First Energy	6
YMCA of Reading	6
First Energy	5
MidPenn Legal Services	5
Berks Community Action Program	3

GENDER REPORT



TOP NEEDS

(Total needs Reported = 245)



CALL FREQUENCY

