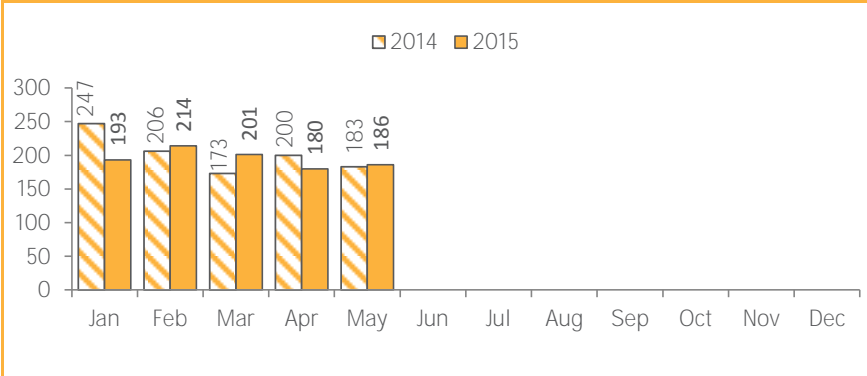


Berks County Report- May 2015

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	40
Prior use	16
Friend/Relative	11
Flyer/Brochure/Poster	5
Business/Employer	2
Billboard	2
Church	2
Medical Services	1
School	1
Direct mail	1
Electronic media	1

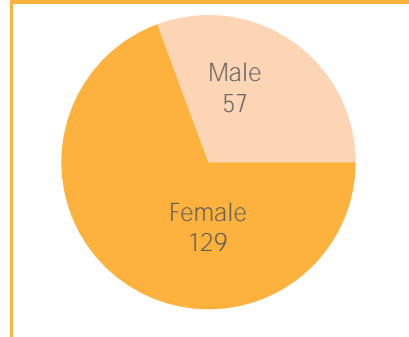
ZIP CODE REPORT

19601	42	19608	2
19602	35	19607	2
19604	23	19503	1
19611	5	19512	1
19603	5	19551	1
19506	5	18062	1
19526	5	19518	1
19605	4	19539	1
19540	3	19506	1
19507	2	19567	1
19560	2	19505	1

TOP AGENCY REFERRALS

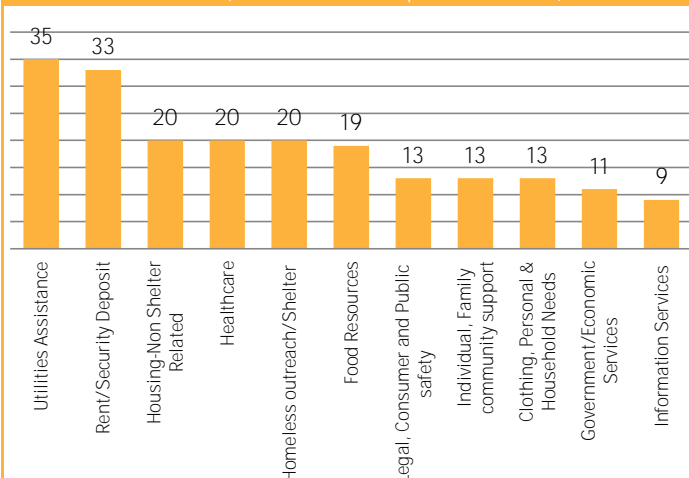
Opportunity House	33
Catholic Charities	32
City of Reading	25
Berks Community Action Program	16
Greater Berks Food Bank	14
Family Promise of Berks County	13
PA Department of Human Services	13
First Energy	11
The Salvation Army of Reading	10
PA Housing Finance Agency	5
MidPenn Legal Services	5

GENDER REPORT



TOP NEEDS

(Total needs Reported = 231)



CALL FREQUENCY

