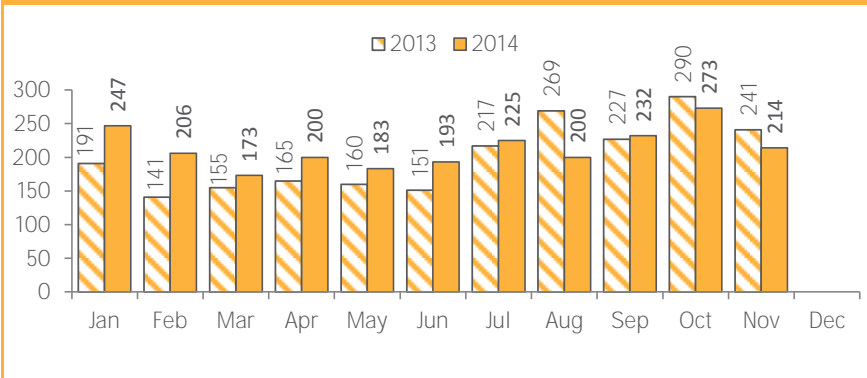


Berks County Report- November 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	45
Friend/Relative	25
Prior use	21
Flyer/Brochure/Poster	6
Medical Services	4
Business/Employer	4
Church	3
Electronic Media	3
Newspaper	2
School	1
211 publication	1

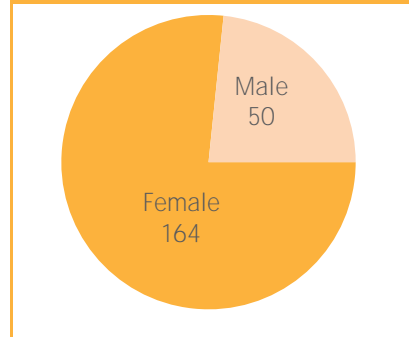
ZIP CODE REPORT

19601	55	19560	4
19602	44	19608	3
19604	41	19603	3
19606	13	19539	2
19609	6	19522	2
19508	5	19565	2
19540	5	19507	2
19605	5	19551	2
19607	4	19530	2
19510	4	19550	1
19511	4	19534	1

TOP AGENCY REFERRALS

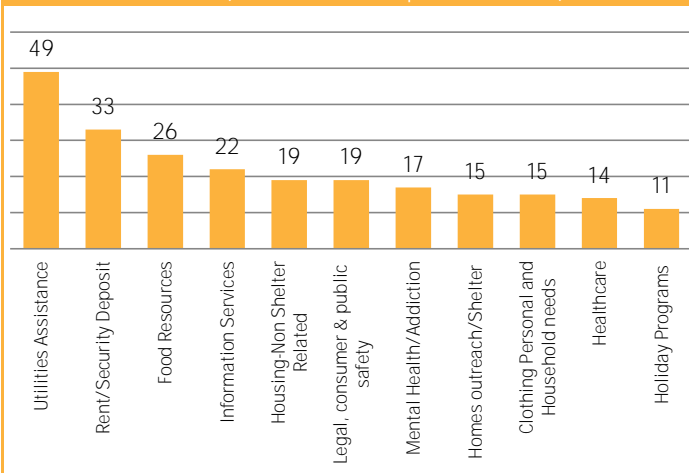
Opportunity House	152
Catholic Charities	150
PA Department of Human Services	112
Berks Community Action Program	88
Greater Berks Food Bank	84
The Salvation Army of Reading	72
First Energy	42
Family Promise of Berks County	38
Bridge of Hope- Berks County	34
MidPenn Legal Services	24
Pennsylvania Housing Finance Agency	20

GENDER REPORT



TOP NEEDS

(Total needs Reported = 291)



CALL FREQUENCY

