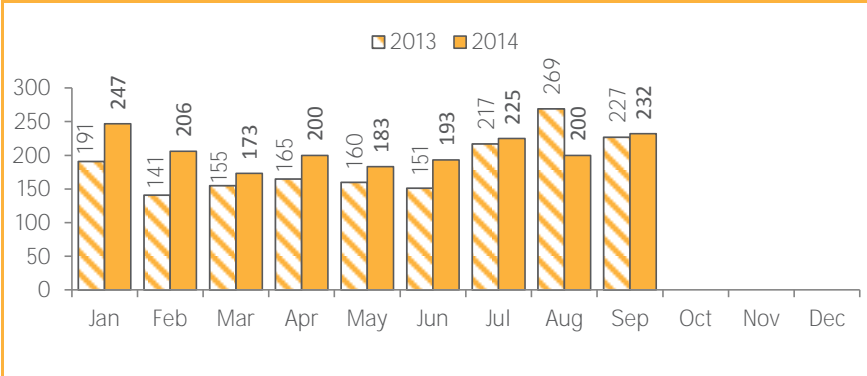


Berks County Report- September 2014

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	55
Prior use	22
Friend/Relative	22
Electronic media	10
Flyer/Brochure/Poster	8
211 Publication	5
Newspaper	3
Media/TV/Radio	3
Public officials	1
Church	1
Billboard	1

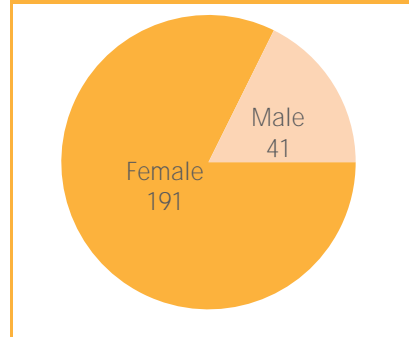
ZIP CODE REPORT

19601	62	19506	3
19602	57	19609	2
19604	22	19533	2
19606	18	19605	2
19560	11	19562	2
19507	10	19540	2
19608	8	19565	2
19508	5	19559	1
19512	4	19526	1
19530	3	19507	1
19603	3	19547	1

TOP AGENCY REFERRALS

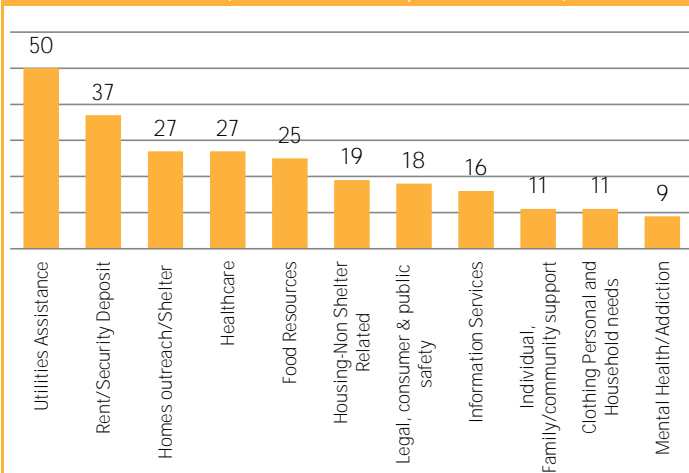
Catholic Charities	158
Opportunity House	124
Berks Community Action Program	104
Family Promise of Berks	76
City of Reading	74
Greater Berks Food Bank	74
PA Department of Public Welfare	68
Salvation Army, Hamburg Service Center	46
Salvation Army or Reading	40
Berks County Area Agency on Aging	36
Bridge of Hope	30

GENDER REPORT



TOP NEEDS

(Total needs Reported = 308)



CALL FREQUENCY

