



United Way  
of Lancaster County



Minutes:

**CROSS PROBLEMS AND  
HOMELESS SERVICE PROVIDERS NETWORK**

Monday, July 17, 2017

2:30 pm, LGH conference room, Burle Business Center

ATTENDANCE

Chair Doug Hopwood presided.  
See attached sign-in sheets for attendants.

WELCOME

Doug opened the meeting with welcome and introductions. Agendas, minutes, and all materials are posted online on the 211 website.

FOCUS TOPICS

**Disaster Cycle Services**, Presented by Hope Roaten, American Red Cross

The Disaster Cycle Services consist of Prepared, Response, and Recovery.

**Prepared:** The Home Fire Campaign seeks to reduce fire related deaths by 25% in 5 years. They work to install and check fire alarms, provide fire safety education in homes, and help residents make an escape plan. They have an upcoming event to install smoke detectors. Their Pillowcase Project targets disaster preparedness for children (grades 3-5).

**Response:** The top Red Cross response is home fires. Disaster Action Teams are on call to respond to disasters; they provide care kits, cleaning kits, and financial assistance (Client Assistance Cash). Volunteers also respond to national/international disasters.

**Recovery:** Once the response phase is complete, a handoff to a Red Cross Case Worker occurs. The goal is to assist the client in returning to their pre-disaster state within 21-30 days.

Elder training was discussed. Currently there is no dementia centered training, but there is Senior Education (for seniors, by seniors); contact Hope for more information. Volunteer education consists of online training, and a total of 6 courses. Fire alarm installation outside of Red Cross events, should be directed to the local fire department first, then the Red Cross; the Red Cross does not install Carbon Dioxide detectors.

**PA 211 East**, Presented by Toni Gainer, United Way of Lancaster County

The new 211 website was shown and reviewed. 211 now serves 7 different counties and serves as the coordinated entry for the assigned area. Database services shown, as well as how to submit an update/addition. 211 no longer accepts voicemails. Texting service is now offered by

## **Cross Problems and Homeless Service Provider Network**

July 17, 2017

Page 2

texting your zip code to 898211; this service is available Monday – Friday from 9 AM to 3 PM, not 24 hours. 211 is looking to add chat services on the website by the end of the summer. Local and regional data reports are available on the site, as well as all HSPN materials.

Toni and her team were commended for their great work.

The clarification was made that clients close to county lines may fall into the wrong 211 center, due to what cell tower is used. Dialing the 10 digit number can correct this.

**Megan's Law and Housing: Brainstorming Session**, Presented by Lori Walton, Adult Probation and Parole

Probation and Parole is having issues with housing sex offenders. There are a number of individuals on waiting lists in prison waiting for housing; they cannot be released until housing is secured. New Person Housing provides 3-4 month temporary housing for individuals and receives referrals from prisons and/or families. Lori is looking to establish a list of housing options that her team can use at their discretion. The suggestion was made to provide more details on an individual's specific situation in the case of lesser charges, as this may help with housing these individuals. Probation and Parole should contact the local housing authority for specific regulatory requirements with the levels of sex offense.

### LANCASTER COUNTY COALITION TO END HOMELESSNESS (LCCEH) UPDATES

#### **Binn's Park**

A meeting was held recently to address the issues with individuals in Binn's Park. The meeting was hosted by BHDS and LCCEH, and was well attended. Meetings will be ongoing to continue to work through issues.

#### **CHART**

Chart has seen a large increase in the number of referrals and is looking to hire a third Chart Worker.

### AGENCY GOOD NEWS, SHARING AND ANNOUNCEMENTS

The new Executive Director for No Longer Alone Ministries, Clara Ames, was introduced. This organization provides support to those with severe mental health disorders as well as their family and/or community. Psychiatric evaluations are completed to determine eligibility for services.

Milagro House currently has openings in its women's GED and schooling program.

#### NEXT MEETING

The next meeting will be Monday, September 18, 2017 at 2:30 pm at Burle Industries, New Holland Avenue, Lancaster. Focus Topics: Lancaster County Special Courts and CrossNet Ministries.

**Cross Problems and Homeless Service Provider Network**

July 17, 2017

Page 3

Minutes and Agendas are posted to: [www.PA211East.org](http://www.PA211East.org).

If you have any questions or comments, please contact Toni at [gainer@uwlanc.org](mailto:gainer@uwlanc.org)

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