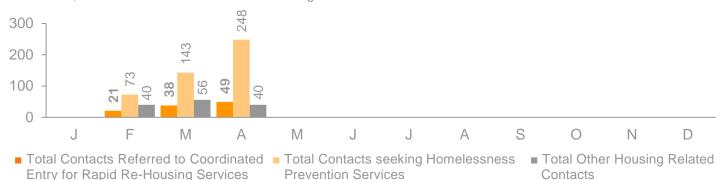
PENNSYLVANIA 2-1-1 EAST

APRIL 2017 HOUSING/HOMELESSNESS SERVICES REPORT

2-1-1 is a contracted partner for coordinated entry for housing and homelessness services in Lehigh Valley. The following report includes data on the types of housing calls received this month.

HOW MANY INQUIRERS CONTACTED 2-1-1?

This month, 2-1-1 received 337 contacts for housing and homelessness related services.



WHAT HOUSING-RELATED NEEDS* DO 2-1-1 INQUIRERS HAVE?



^{*}Some inquirers have multiple housing concerns. Captured are the total housing needs requested.

WHERE ARE 2-1-1 INQUIRERS FROM (TOP 10 AREAS)?





■ Housing Search Assistance



■ Runaway/Youth Shelters

PENNSYLVANIA 2-1-1 EAST

APRIL 2017 HOUSING/HOMELESSNESS SERVICES REPORT

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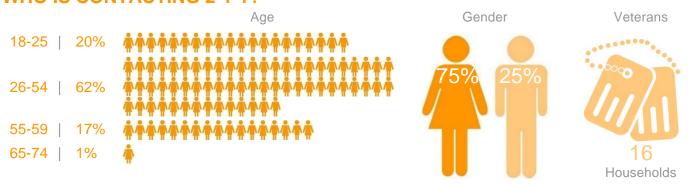
WHERE ARE INQUIRERS CURRENTLY RESIDING (TOP 5)?



WHAT IS THE INQUIRER'S HOUSEHOLD COMPOSITION?

* *			54%	Single Adult
		27%		Woman with Children
	10%			Couple with Children
	9%			Couple

WHO IS CONTACTING 2-1-1?



TOP REFERRAL SOURCES

Agency/Organization: 136
Prior Use: 76
Friend/Relative: 24
Electronic Media: 11
Medical Services: 9

TOP PROGRAM REFERRALS

- 96 Lehigh Valley Coordinated Entry, 2-1-1 & Walk-in Sites
- 50 Hispanic American Organization, Housing Assistance
- 43 Catholic Charities, Housing Assistance
- 37 Everlasting Life Ministries, Fountain Park Winter Shelter
- 25 Lehigh County Assistance Office, Emergency Shelter Allowance





