PENNSYLVANIA 2-1-1 EAST

MARCH 2017 HOUSING/HOMELESSNESS SERVICES REPORT

2-1-1 is a contracted partner for coordinated entry for housing and homelessness services in Lehigh Valley. The following report includes data on the types of housing calls received this month.

HOW MANY INQUIRERS CONTACTED 2-1-1?

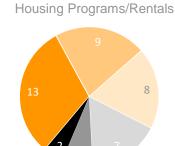
This month, 2-1-1 received 237 contacts for housing and homelessness related services.



 Total Contacts Referred to Coordinated Entry for Rapid Re-Housing Services Total Contacts seeking Homelessnes
Prevention Services

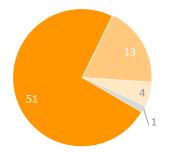
 Total Other Housing Related Contacts

WHAT HOUSING-RELATED NEEDS* DO 2-1-1 INQUIRERS HAVE?



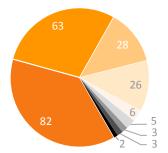
- Low Income/Subsidized Private Rental Housing
- Home Rental Listings
- HUD/Public Housing/Section 8
- Housing Search Assistance
- Single Room Occupancy Housing
- Older Adult/Disability Related Supportive Housing

Homelessness Prevention



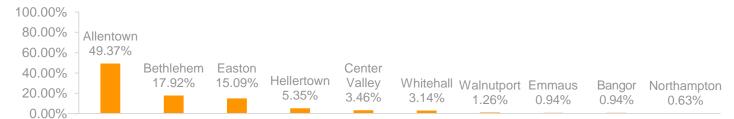
- Rental Payment Assistance
- Rental Deposit Assistance
- Mortgage Payment Assistance
- At Risk/Homeless Housing Related Assistance Programs

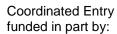
Transitional Housing/Shelters

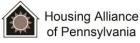


- Emergency Shelter Clearinghouses
- Extreme Cold Weather Shelters
- Transitional Housing/Shelter
- Community Shelters
- Homeless Drop-In Centers
- Maternity Homes
- Domestic Violence Shelters
- Rapid Re-Housing Programs
- Runaway/Youth Shelters

WHERE ARE 2-1-1 INQUIRERS FROM (TOP 10 AREAS)?











^{*}Some inquirers have multiple housing concerns. Captured are the total housing needs requested.

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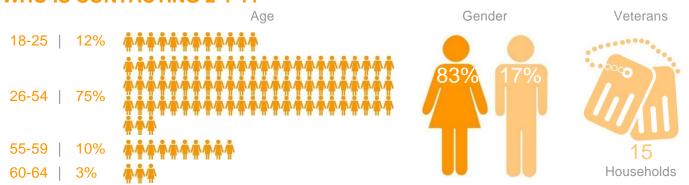
WHERE ARE INQUIRERS CURRENTLY RESIDING (TOP 5)?



WHAT IS THE INQUIRER'S HOUSEHOLD COMPOSITION?

	47%	Woman with Children
* *	46%	Single Adult
**	3%	Couple
	3%	Couple with Children
A	1%	Man with Children

WHO IS CONTACTING 2-1-1?



TOP REFERRAL SOURCES

Agency/Organization: 90 Prior Use: 70 Friend/Relative: 22 Electronic Media: 11 Medical Services: 9

TOP PROGRAM REFERRALS

- 84 Lehigh Valley Coordinated Entry, 2-1-1 & Walk-in Sites
- 32 Bethlehem Emergency Sheltering
- 24 Everlasting Life Ministries, Fountain Park Winter Shelter
- 22 Hispanic American Organization, Housing Assistance
- Catholic Charities, Housing Assistance





