

SELF SUFFICIENCY REFERENCE GUIDE

A Community Resources Guide for Residents of Lancaster County

[Modified November 2016]

Pennsylvania 2-1-1 East at United Way of Lancaster County

Phone: 2-1-1

Email: 211@UWLanc.org

Web: PA211East.org

PA211East

Get help by text!

Text your zip code to 898211



HOUSING & HOMELESSNESS SERVICES CHART

The **Community Homelessness Assessment & Referral Team (CHART)** helps individuals and families who are homeless return to stable housing quickly. When needed, will make referrals to emergency shelter and transitional housing programs. For pre-screening and referral services..... 2-1-1

Emergency Shelters

Domestic Violence Services of

Lancaster County 717.299.1249
(call for appointment, women & children)

Water Street Mission 717.358.2030
210 South Prince Street, Lancaster
(call for availability)

Winter Emergency Shelter 2-1-1
(several Lancaster County communities operate winter shelter programs from December through March, call for locations)

Affordable Housing

For listings of rental property locations and numbers, visit www.lhop.org/findrentals or call

Pennsylvania 2-1-1 East 2-1-1

Housing Counseling

Base, Inc. 717.392.5467
447 South Prince Street, Lancaster
(pre-purchase counseling, foreclosure prevention counseling)

Lancaster Housing

Opportunity Partnership 717.291.9945
123 East King Street, Lancaster
(discrimination/landlord/tenant education)

Tabor Community Services 717.397.5182
308 East King Street, Lancaster
(first-time homebuyers, mortgage prevention, reverse mortgages)

FREE MEALS

Breakfast

First United Methodist Church 717.394.7231
29 East Walnut Street, Lancaster
Monday-Friday, 8:30-9:45 am

First Reformed UCC 717.397.5149
40 East Orange Street, Lancaster
Saturday, 9 am

Peter's Porch at Faith United Evangelical Church 717.336.2141
357 Walnut Street, Denver
1st Saturday of the month, 8-10 am

St. Paul's Episcopal Church 717.684.8496
340 Locust Street, Columbia
1st, 2nd, 4th Saturday of the month, 7:30-9 am
(hosted by various Columbia area churches)

Peter's Porch at Lititz Mennonite Church 717.626.8237
165 Front Street, Lititz
2nd Saturday of the month, 8-10 am

Peter's Porch at Zion Lutheran Church 717.859.2100
435 Main Street, Akron
3rd Saturday of the month, 8-10:30 am

Columbia Presbyterian Church 717.684.6271
360 Locust Street, Columbia
3rd Saturday of the month, 10:30 am-12:30 pm

Salem United Church of Christ 717.684.6498
324 Walnut Street, Columbia
Last Saturday of the month, 7:30-9:30 am

Trinity Lutheran Church 717.397.2734
31 South Duke Street, Lancaster
Sunday, 8-8:30 am

Lunch

Crispus Attucks 717.394.6604
407 Howard Avenue, Lancaster
Monday-Friday, 11 am (no meal provided the 2nd & 4th Wednesday of the month)
Note: Photo ID required

St. Anne's Roman Catholic Church.. 717.392.2225
929 North Duke Street, Lancaster
Monday-Friday, 11:30 am-1 pm

Spanish American Civic Association.. 717.397.6267
545 Pershing Avenue, Lancaster
Monday-Friday, 12:30-1 pm

St. Luke's UCC 717.626.7100
222 North Broad Street, Lititz
Wednesday, 12-1 pm

First Presbyterian Church..... 717.653.5888
7 Marietta Avenue, Mount Joy
(for senior citizens only; available September-May)

Catholic Worker HouseNot available
41 West Vine Street, Lancaster
Saturday, 1-2:30 pm

Dinner

Spanish American Civic Association.. 717.397.6267
545 Pershing Avenue, Lancaster
Monday-Friday, 5-6 pm

East Chestnut Street Mennonite Church..... 717.392.7910
432 East Chestnut Street, Lancaster
Monday, 5:30-6:15 pm

Zion Evangelical Lutheran Church.. 717.569.1359
1905 Broad Street, East Petersburg
Monday, 5:30 pm

First Reformed UCC..... 717.397.5149
40 East Orange Street, Lancaster
Tuesday, 5:30 pm

Columbia Presbyterian..... 717.684.6271
360 Locust Street, Columbia
1st Tuesday of the month, 5:30

Willow Street UCC 717.464.3462
2723 Willow Street Pike North, Willow Street
4th Tuesday of the month, 5:30 pm

Grace Lutheran Church..... 717.397.2748
517 North Queen Street, Lancaster
Wednesday, 5:30 pm

Ebenezer Baptist Church 717.509.8413
701 North Lime Street, Lancaster
1st Wednesday of the month, 6 pm

Helping Hands Ministries 717.653.5660
320 Musser Road, Mount Joy
3rd Wednesday of the month, 5:30pm
Note: September through April

Kingdom Life

International Assembly 717.490.3337
223 West Orange Street, Lancaster
Thursday, 5:30 pm

Zion Evangelical Lutheran Church... 717.898.2911
85 East Brandt Boulevard, Landisville
Thursday, 5:30 pm

Ephrata Area Community Meals 717.733.4134
Locations vary, Ephrata/Akron
Thursday, 6 pm
Note: Call for location of meal

Trinity United Methodist Church 717.336.6903
420 West Main Street, Denver
Thursday dates vary, 6 pm
Note: Call for date of meal

St. Mary's Roman Catholic Church.. 717.392.2578
119 South Prince Street, Lancaster
Friday, 5:30 pm

Otterbein United Methodist Church.. 717.394.3755
20 East Clay Street, Lancaster
1st Friday of the month, 6 pm

Zion Lutheran Church 717.656.9200
18 Quarry Rd, Leola
3rd Friday of the month, 5:55 pm

St. Pauls Missionary Baptist Church ... 717.869.8193
297 South 5th Street, Columbia
2nd Saturday of the month, 5-7 pm

St. Paul's Episcopal Church 717.684.8496
340 Locust Street, Columbia
3rd Saturday of the month, 5:30-7 pm

UTILITY COMPANIES/PROBLEMS

Lancaster County

Council of Churches 717.291.2261
812 North Queen Street, Lancaster
(limited gas, oil & electric help)

MidPenn Legal Services..... 717.299.0971
38 North Christian Street, Suite 200, Lancaster
(help with shut off)

PPL (electric)..... 800.342.5775

Public Utility Commission (PUC)..... 800.692.7380

Tax & Treasury (water bills, city only)... 717.735.3425
39 West Chestnut Street, Lancaster

UGI (gas) 800.844.9276

INCOME

Department of Human Services, PA... 717.299.7411
832 Manor Street, Lancaster

Domestic Relations (child support)... 717.299.8141
150 North Queen Street, Lancaster

MidPenn Legal Services..... 717.299.0971
38 North Christian Street, Suite 200, Lancaster
(free legal services for welfare, SSI, unemployment)

Social Security Administration 888.384.9919
1809 Olde Homestead Lane, Lancaster

Unemployment Compensation 888.313.7284

FOOD AND CLOTHING

Department of Human Services, PA .. 717.299.7411
832 Manor Street, Lancaster
(SNAP/food stamps)

Lancaster County

Council of Churches 717.291.2261
812 North Queen Street, Lancaster

Lumina Professional Clothing Bank 717.394.8412
20 East Clay Street, Lancaster

Office of Aging (seniors) 717.299.7979
150 North Queen Street, Lancaster

Salvation Army (food only)..... 717.397.7565
131 South Queen Street, Lancaster

Water Street Ministries (food only)... 717.358.2081
210 South Prince Street, Lancaster

WIC (children and women) 717.509.3686
601 South Queen Street, Lancaster

EMPLOYMENT TRAINING/PLACEMENT

New Choices Career

Development Center 717.869.6363
1650 Manheim Pike, Lancaster

Office of Aging (ages 55 & up)..... 717.299.7979
150 North Queen Street, Lancaster
Office of Vocational Rehab 800.762.6306
PA CareerLink Lancaster County ... 717.509.5613
1016 North Charlotte Street, Lancaster
SACA Tec Centro 717.509.6679
102 Chester Street, Lancaster

TRANSPORTATION

Department of Human Services..... 717.299.7411
832 Manor Street, Lancaster
(bus passes for jobs/interviews and medical appointments only)
Driver's License Center..... 800.423.5542
131 Rohrerstown Road, Lancaster
Ephrata Area Social Services 717.733.0345
227 North State Street, Ephrata
Lancaster County Council of Churches 717.291.2261
812 North Queen Street, Lancaster
(bikes/cars for work)
Lancaster Train Station
Amtrak Rail Service..... 800.872.7245
Capital Trailways/Greyhound 717.397.4861
53 McGovern Avenue, Lancaster
Love INC 717.735.7540
(volunteer drivers for various needs)
Office of Aging (seniors) 717.299.7979
150 North Queen Street, Lancaster
Red Rose Transit Authority..... 717.397.4246
Access/Shared Ride..... 717.291.1243
225 North Queen Street, Lancaster

SERVICES FOR CHILDREN

Bethany Christian Services
(Safe Families for Children)..... 717.238.3549
1681 Crown Avenue, Suite 201, Lancaster
Child Care Information Services..... 717.393.4004
601 South Queen Street, Lancaster
Children & Youth Agency 717.299.7925
150 North Queen Street, Suite 111, Lancaster
Mom's House 717.396.9130
415 South Queen Street, Lancaster

HEALTH SERVICES

Mental Health Services
Community Services Group..... 877.907.7970
790 New Holland Avenue, Lancaster
Lancaster County Behavioral Health and Developmental Services
Behavioral Health Case Management. 717.393.0421
Crisis Intervention..... 717.394.2631
1120 Frances Avenue, Lancaster
Mental Health America 717.397.7461
630 Janet Avenue, Lancaster
Nuestra Clínica Outpatient..... 717.293.4150
545 Pershing Avenue, Lancaster
Philhaven Hospital (locations vary) .. 800.932.0359

Physical Health Services

DALCO (Dental Access Lancaster County) 717.544.3279
Hope Within Community Health Center 717.367.9797
4748 East Harrisburg Pike, Elizabethtown
SouthEast Lancaster Health Services
625 South Duke Street, Lancaster... 717.299.6371
(other locations available)
Water Street Health Services
Dental..... 717.358.2011
Medical 717.358.2017
210 South Prince Street, Lancaster
Welsh Mountain Health Centers 717.354.4711
584 Springville Road, New Holland

HOSPITALS

Heart of Lancaster Regional Medical Center 717.625.5000
1500 Highlands Drive, Lititz
Lancaster General Hospital 717.544.5511
555 North Duke Street, Lancaster
Lancaster Regional Medical Center .. 717.291.8211
250 College Avenue, Lancaster

WellSpan Ephrata Community Hospital 717.733.0311
169 Martin Avenue, Ephrata

SERVICES FOR INDIVIDUALS WITH AIDS

Alder Health Services 717.509.6349
1891 Santa Barbara Drive, Suite 104, Lancaster
Gathering Place 717.556.8375
2394 New Holland Pike, Lancaster
LGHP - Comprehensive Care 717.544.4943
554 North Duke Street, Lancaster
Nuestra Clínica 717.295.7994
453 South Lime Street, Suite C, Lancaster

VETERANS

Department of Veterans Affairs Medical Center
Coatesville..... 800.290.6172
Camp Hill Satellite Clinic..... 717.730.9782
Lancaster Outpatient Clinic..... 717.290.6900
Lebanon 800.409.8771
United Veterans Beacon House 717.859.4577
130 South 9th Street, Akron, Resident Hall
Veterans' Affairs, Lancaster County . 717.299.7920
150 North Queen Street, Suite 101, Lancaster
(daily van service to the Lebanon VA Hospital)
Veteran's Victory House 717.397.0156
105 East King Street, Lancaster

ALCOHOL/DRUG TREATMENT

Alcoholics Anonymous 717.394.3238
Compass Mark 717.299.2831
630 Janet Avenue, Lancaster
(drug and alcohol information)
Lancaster County Drug & Alcohol Commission 717.299.8023
150 North Queen Street, Lancaster
Narcotics Anonymous 717.393.4546

Detox/Rehab

White Deer Run 866.769.6822

Outpatient Programs

Addiction Recovery Systems of Lancaster 717.394.7160
2192 Embassy Drive, Lancaster
Elsie Shenk Outpatient Center 717.286.9088
211 East Mifflin Street, Lancaster
Gate House Outpatient 717.285.2300
465 West Main Street, Mountville
HSA Counseling, Inc.
321 North Market Street, Lancaster.. 717.394.5334
107 East Locust Street, Ephrata 717.733.8898

Lancaster Clinical Counseling Associates 717.299.0131
129 East Orange Street, Lancaster
Mazzitti & Sullivan Counseling Services 717.208.7532
313 West Liberty Street, Suite 358, Lancaster
Naaman Center
Elizabethtown 717.367.9115
4600 East Harrisburg Pike, Elizabethtown
Lancaster..... 717.394.5495
39 West Vine Street, Lancaster
Quarryville 888.243.4316
248 Maple Avenue, Quarryville
Gap..... 888.243.4316
835 Houston Run Drive, Suite 230, Gap
Nuestra Clínica 717.293.4150
545 Pershing Avenue, Lancaster
Pennsylvania Counseling Services .. 717.397.8081
40 Pearl Street, Lancaster
T.W. Ponessa & Associates
Counseling Services 717.560.7917
410 North Prince Street, Lancaster
Wellness Counseling Associates 717.397.2727
439 North Duke Street, Lancaster

PROBATION, PAROLE & RE-ENTRY PROGRAMS

Adult Probation & Parole Services .. 717.299.8181
40 East King Street, Lancaster
Ambassadors for Hope 717.299.2831

Beginning in the Right Direction (B.I.R.D.) Ministries 717.295.3301
Center for Community Peacemaking 717.397.2404
53 North Duke Street, Suite 303, Lancaster
Compassionate House Aftercare ... 717.572.6325
Lancaster County Reentry Management Organization 717.723.1075
40 East King Street, Lancaster
Office of Juvenile Probation & Parole 717.299.8161
PA CareerLink Reentry Employment 717.509.5613
1016 North Charlotte Street, Lancaster
Successful Returning Citizens Support Group 717.723.1075
(meets every Wednesday, 7-8:30 pm at Ebenezer Baptist Church, 701 North Lime Street, Lancaster and every Monday 12-1 pm at PA CareerLink, 1016 North Charlotte Street, Lancaster)
Transition to Community..... 717.656.3222
(locations vary)

EDUCATION

Lancaster County Career & Technology Centers
Brownstown 717.859.5100
Snyder & Metzler Roads, Brownstown
Mount Joy 717.653.3000
432 Old Market Street, Mount Joy
Willow Street 717.464.7050
1730 Hans Herr Drive, Willow Street
Lancaster Lebanon IU #13 717.606.1363
1016 North Charlotte Street, Lancaster
(GED registration/testing)
Literacy Council 717.295.5523
24 South Queen Street, Lancaster
SACA Tec Centro 717.509.6679
102 Chester Street, Lancaster
(ESL, GED, ABE+)

FINANCIAL STABILITY

Bank On Lancaster 2-1-1
(second chance bank accounts)
Lancaster Housing Opportunity Partnership 717.291.9945
123 East King Street, Lancaster
(homebuyer education)
Tabor Community Services..... 717.397.5182
308 East King Street, Lancaster
(financial education workshops; counseling on budgeting, credit, and reducing debt)
Volunteer Income Tax Assistance (VITA) 2-1-1
(free tax preparation)

PARENTING AND FAMILY RELATIONS

A Woman's Concern 717.394.1561
616 North Duke Street, Lancaster
(pregnancy related resources)
Catholic Charities (counseling)..... 717.299.3659
925 North Duke Street, Lancaster
Children & Youth Agency 717.299.7925
150 North Queen Street, Suite 111, Lancaster
(suspected child abuse)
COBYS Family Life Center 717.435.8139
171 East King Street, Lancaster
(parenting classes/counseling)
Domestic Violence Legal Clinic 717.291.5826
35 East Orange Street, Suite 201, Lancaster
MidPenn Legal Services 717.299.0971
38 North Christian Street, Suite 200, Lancaster
Planned Parenthood Keystone 717.299.2891
31 South Lime Street, Lancaster
(family planning)
Pressley Ridge (counseling)..... 717.397.5241
630 Janet Avenue, Lancaster
SVPS Satellite @ Water Street Health Services..... 717.575.0561
210 South Prince Street, Lancaster
(pregnancy counseling/parenting skills)
YWCA
Parent Support Group 717.393.1735 x222
Sexual Assault Prevention and Counseling Center (24 hours) 717.392.7273
110 North Lime Street, Lancaster