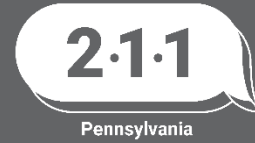




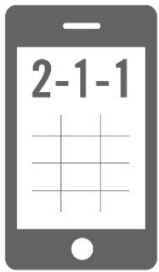
SCHUYLKILL COUNTY APRIL 2020 REPORT



211 is the best resource. I hope you never close for any reason.
- 211 Caller



CONTACT VOLUME



141
PHONE
CONTACTS



121
WEBSITE
VISITS



17
EMAILS/TEXTS/
SOCIAL MEDIA

NUMBER OF CONTACTS STATING THEIR NEED WAS DIRECTLY RELATED TO COVID-19: **46**

TOP NEEDS



176
HOUSING
ASSISTANCE



32
FOOD/
MEALS



19
UTILITY
ASSISTANCE



16
HEALTH
CARE



7
CLOTHING/PERSONAL/
HOUSEHOLD GOODS

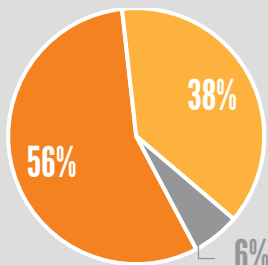
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

Shelters/Transitional Housing	10
Rent Payment Assistance	3
Homeless Motel Vouchers	2
Rental Deposit Assistance	1
Pet Food	1

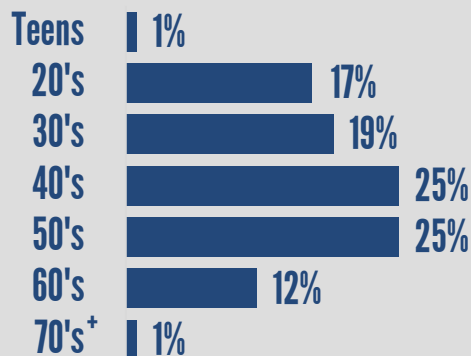
DEMOGRAPHICS

GENDER



■ FEMALE ■ MALE
■ UNDETERMINED

AGE



TOP ZIP CODES

17901	54	18237	7
17972	16	17954	6
18252	10	17921	4
17931	10	17935	4
17948	10	18218	4
17976	9	19549	3
17963	7	17970	3

TOP AGENCY REFERRALS

Eastern Pennsylvania Continuum of Care	30
Schuylkill Community Action Program	23
Servants to All	14
Catholic Charities	12
Service Access and Management - Headquarters.....	9
Pennsylvania Department of Human Services	9
Salvation Army Pottsville Corps	8
Pennsylvania Housing Finance Agency	4
Salvation Army Tamaqua	2
SafeLink Wireless	2