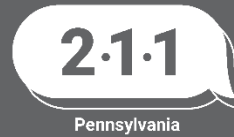




CARBON COUNTY SEMI-ANNUAL REPORT

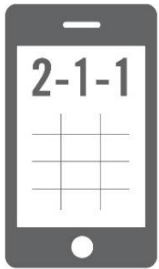
July 1, 2020-December 30, 2020



You are the last of the beautiful, nice people left on this earth.
- Carbon County Resident



CONTACT VOLUME



256
PHONE
CONTACTS



1,121
WEBSITE
SEARCHES



11
EMAILS/TEXTS/
SOCIAL MEDIA

NUMBER OF CONTACTS STATING THEIR NEED WAS DIRECTLY RELATED TO COVID-19: **38**

TOP NEEDS



306
HOUSING
ASSISTANCE



64
UTILITY
ASSISTANCE



56
FOOD/
MEALS



53
INCOME SUPPORT/
ASSISTANCE



33
INDIVIDUAL/FAMILY/
COMMUNITY SUPPORT

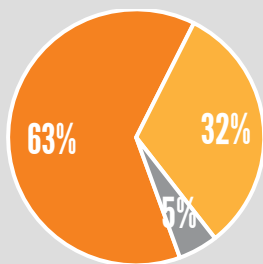
TOP UNMET NEEDS*

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

Shelters/Transitional Housing	16
Low Income/Subsidized Private Rental Housing	2
Food Pantries	2
Property Tax Payment Assistance.....	2
Electric Service Payment Assistance.....	1

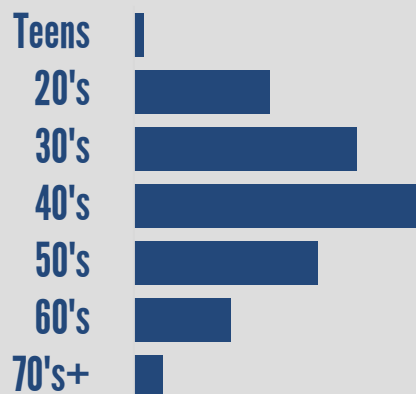
DEMOGRAPHICS

GENDER



■ FEMALE ■ MALE
■ UNDETERMINED

AGE



TOP ZIP CODES

18235.....	68	18201.....	14
18232.....	40	18240.....	13
18210.....	39	18624.....	3
18229.....	31	18254.....	3
18071.....	22	18661.....	2
18250.....	17	18216.....	2

TOP AGENCY REFERRALS

Pennsylvania Department of Human Services	15
Eastern Pennsylvania Continuum of Care	14
Catholic Charities - Lehigh/Northampton Administrative Office	11
Carbon County Action Committee For Human Services	11
Pennsylvania Housing Finance Agency	7
Pocono Mountains United Way.....	5
Pennsylvania Department of Health.....	4
Carbon County Area Agency on Aging.....	3
Family Promise of Carbon County	2
North Penn Legal Services	2