

Minutes:

HOMELESS SERVICE PROVIDERS NETWORK

Monday, November 15, 2021

Zoom Meeting

FOCUS TOPICS

Energy Assistance Programs

1. LIHEAP with Lancaster County Assistance Office (DHS), **Lindsey**

Corson: [Lcorson@pa.gov](mailto:LCorson@pa.gov) 717.666.0130

LIHEAP amounts have increased this year. The program will operate October 18, 2021 through May 6, 2022. Heating and Energy assistance program to assist with heating bills or repair furnaces.

- Do not need to be on public assistance; do not need to be behind on heating bill. Bill does not have to be in your name.
- Cash grant minimum is \$500 and maximum is now \$1500. min; Rent with heat included is \$250 minimum
- LIHEAP crisis (no heat, shut off, will be shut off) program - max benefit is \$1,200. (CAN use both cash and crisis). Turn around time is asap (48 hours max) if no heat.
- LIHEAP Crisis Weatherization Program (fix heating system): Clean & Tune heating system (Fill out LIHEAP Application)
- Anyone can apply. Include all people in the home that are related. Roomers can apply on their own application.

2. PPL, **Yvette Belfort:** ybelfort@pplweb.com

PowerPoint presentation was provided.

- Emergency Rental Assistance Programs
 - Available for utilities
 - Eligible if they are unemployment or reduction in income or hardship related to C-19, demonstrates a risk of experiencing homelessness or housing instability, and income at or below 80 percent of area median
 - No max: can get rent and utilities but there is a limit to how far back.
 - Lancasterhelp.rent (ERAP)
- On Track program - 18 months to get on payment plan for energy plan. Eligibility is 150% of poverty
- Benefits:
 - Reduced monthly bill
 - Bill credits
 - Debt reduction
- Operation HELP Grant - 1x per year; Eligibility is 250%
 - Restore service and stop termination and can be used to deliver fuel

- CARES Program
 - No max income criteria
 - Must be in a temporary personal hardship. Maybe they need more time to pay the bill
- WRAP Program
 - Reduce customers' energy loss - conservation focused
 - 200% of poverty level

3. UGI, presented by Brian Ravel

PowerPoint provided

Income is all household members over the age of 18.

Customer Assistance Programs (CAP)

Customer assistance program (CAP) – long term arrangement

Eligibility: Must have an active account and be at/below 150% FPL.

Benefits:

- Personalized monthly payment.
- CAP credits.
- Preprogram arrearage.

Operation share – UGI Customers (UGICs) experiencing temporary hardship to help pay arrears on account.

Eligibility: Active account, at/below 200% FPL, experiencing temporary hardship.

Benefits:

- Help paying arrears on an account

Low Income Usage Reduction Program

Eligibility: Active account for at least 12 months, meet usage requirements, and at/below 200% FPL.

Benefits:

- Homes that are cold and drafty in winter may have energy saving measures installed at no customer cost.

Customer Assistance referral evaluation services (CARES)–

Eligibility: No income guidelines. Case by case basis.

Benefits:

- UGI program to help customers in personal or financial crisis.

- Payment arrangement for past due bills for UGICs who are not eligible for low-income programs

Other Programs:

- Budget for UGICs who would like to spread bills out over 12-month period.
- Extended bill due date for those on fixed income
- UGI smart save offers rebates on new appliances and smart thermostats.
- Home energy audits available.

How to apply for programs

www.ugi.com

1-800-276-2722

WINTER SHELTER PROGRAMS

ECHOS: 12/6-4/1/22 - Chrissie R

- 717689-3484
- 6:30pm - 8:00am
- No Day Center
- 105 E. Washington Street, Etown
- Singles, and three dedicated family rooms
- Safe Parking Program

COLUMBIA: Regina Cooper

- 24 hours in 32 degrees and below
- Men and women
- Eat, sleep, laundry, showers, job search
- 30 day standard intake process but others will stay longer
- 91 S. Willow Street (?)
- No set intake hours
- 25 individuals (capacity)
- 6:30pm - 6:30am (other than when it's cold)
- 9am-2pm M-R (Day Center)

GOOD SAM: Hannah Miller

- 12/1-3/31 7pm - 7am
- Hot meal: Dinner and Breakfast
- 21 W. Locust Street, Ephrata (parking lot and street parking)
- Singles only.
- 18 capacity, first come-first serve
- 24/7 staff covered
- After hours: 717.405.9483
- Business hours: 717.733.3395
- Laundry and showers available

- Not necessarily from Ephrata area.
- No Day Center.

FOOD HUB: Becky Saner

- Drop in Center at Food Hub 12:30 - 4:30 for referrals
- Will be accepting referrals from CHART
- After hours voice mail: 717. 690-8054
- 6:30pm-8:00am
- Priority to Lancaster County residents; no families
- No families in the drop-in center
- Men and women (40 beds) - flexible depending on need

LANC CO MYHome UPDATE : Melina Godshall

- Annual NOFA funding application completed
- Shower Truck is wrapped, location schedule is being confirmed.

Crisis Intervention

Ron Hartman, Crisis Intervention Senior Case Worker , hartmanr@co.lancaster.pa.us

- 28 years but last 3 years the police liaison
- HUD housing with MH dx (case management) 394-2631
- Division of BHDS
- Telephone crisis, mobile crisis
- Adding Peers to our units (5 spots)
- LifeLine Suicide Hotline
- Wants to be at shelters.

Good news and announcements

Toni Gainer is retiring this year from 211 on 12/31/2021. Won't be in the office much after 12/10/2021. Patricia will be taking over as director.

Ann Linkey is stepping away from role with HSPN.

Deb Jones and Wendy Stivers will be co-hosts of HSPN starting in 2022. Send any 2022 topic/agenda ideas to Deb Jones at: jones@uwlanc.org or Wendy Stivers at: stiversw@echoslanaster.org

NEXT MEETING

The next meeting will be Monday, January 24, 2022. Zoom link will be sent. Minutes and Agendas are posted to: www.PA211East.org.

Prepared by:
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