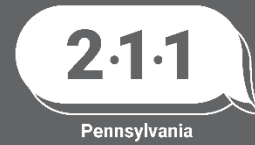




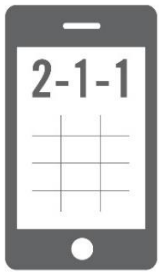
SCHUYLKILL COUNTY REPORT OCTOBER-DECEMBER 2021



You've been such a great help!
- Schuylkill County resident



CONTACT VOLUME



328
PHONE
CONTACTS



1,347
WEBSITE
VISITS



43
EMAILS/TEXTS/
SOCIAL MEDIA

NUMBER OF CONTACTS STATING THEIR NEED WAS DIRECTLY RELATED TO COVID-19: **44**

TOP NEEDS



537
HOUSING
ASSISTANCE



88
UTILITY
ASSISTANCE



44
FOOD/
MEALS



42
INDIVIDUAL/FAMILY/
COMMUNITY SUPPORT



28
MENTAL HEALTH/
ADDICTIONS

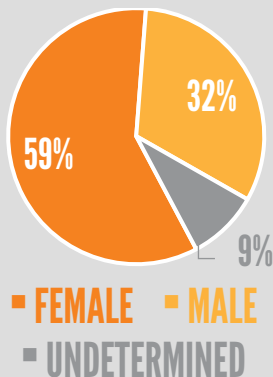
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

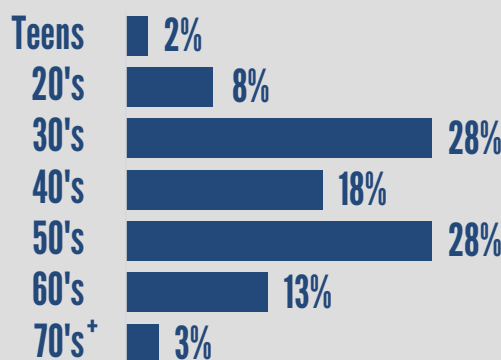
Shelters/Transitional Housing.....	24
Holiday Gifts/Toys.....	6
Homeless Motel Vouchers/Motel Payment Assistance ...	5
Animal Food/Supplies Donation Programs.....	2
Gas Money.....	2

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

17901.....	104	17948.....	20
18252.....	44	17963.....	11
17976.....	28	17935.....	11
17931.....	26	17959.....	10
17954.....	21	18237.....	10
17972.....	20	17970.....	8
17921.....	13	17961.....	7

TOP AGENCY REFERRALS

Schuylkill Community Action Program	210
Eastern Pennsylvania Continuum of Care	187
Catholic Charities - Lehigh/Northampton Administrative Office	185
Servants to All	167
Service Access and Management - Headquarters	148
Salvation Army Pottsville Corps.....	141
Pennsylvania Department of Human Services	119
Pennsylvania Housing Finance Agency	61
Schuylkill County Housing Authority.....	24
Pottsville Housing Authority	21