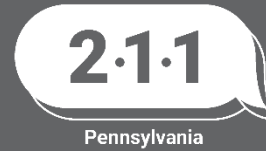




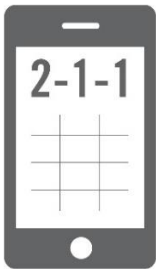
LEBANON COUNTY REPORT APRIL-JUNE 2022



It's good that you have that job because you're perfect at it. No, really, I mean it. You're kind, you're pleasant, you're just really good at that. - Lebanon County Resident



CONTACT VOLUME



264
PHONE
CONTACTS



1,343
WEBSITE
SEARCHES



27
EMAILS/TEXTS/
SOCIAL MEDIA

NUMBER OF CONTACTS STATING THEIR NEED WAS DIRECTLY RELATED TO COVID-19: **20**

TOP NEEDS



228
HOUSING
ASSISTANCE



132
UTILITY
ASSISTANCE



35
INCOME SUPPORT/
ASSISTANCE



29
FOOD/
MEALS



22
LEGAL/CONSUMER/
PUBLIC SAFETY

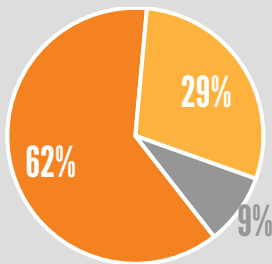
TOP UNMET NEEDS*

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

Shelters/Transitional Housing.....	20
Homeless Motel Vouchers/Motel Bill Payment Assistance..	4
Electric Service Payment Assistance.....	2
Rent Payment Assistance.....	2
Water Service Payment Assistance.....	1

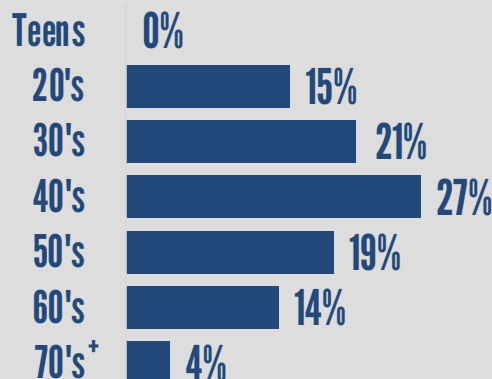
DEMOGRAPHICS

GENDER



■ FEMALE ■ MALE
■ UNDETERMINED

AGE



TOP ZIP CODES

17042	104	17026	6
17046	102	17073	5
17078	36	17033	4
17003	14	17038	4
17067	13	17545	1

TOP AGENCY REFERRALS

Salvation Army of Lebanon	95
Pennsylvania Department of Human Services (<i>Emergency Shelter Allowance, LIHEAP</i>).....	88
Lebanon County Community Action Partnership	82
Lebanon County Christian Ministries	62
Eastern Pennsylvania Continuum of Care	42
Pennsylvania Housing Finance Agency	35
Housing Development Corporation MidAtlantic	19
Lebanon Rescue Mission	19
Modest Needs	18
Pennsylvania Public Utility Commission	18