



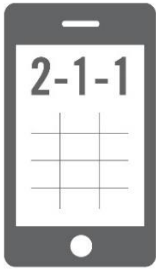
LEBANON COUNTY REPORT JANUARY-MARCH 2022



Thank you very much for your time and your help!
- Lebanon County Resident



CONTACT VOLUME



199
PHONE
CONTACTS



1,099
WEBSITE
VISITS



23
EMAILS/TEXTS/
SOCIAL MEDIA

NUMBER OF CONTACTS STATING THEIR NEED WAS DIRECTLY RELATED TO COVID-19: **18**

TOP NEEDS



80
HOUSING
ASSISTANCE



38
UTILITY
ASSISTANCE



20
INCOME SUPPORT/
ASSISTANCE



12
HEALTH
CARE



8
FOOD/
MEALS

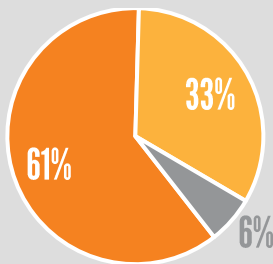
TOP UNMET NEEDS*

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

Shelters/Transitional Housing	3
Rent Payment Assistance	2
Homeless Motel Vouchers	1
Burial/Cremation Expense Assistance	1
Trash/Recycle Service Payment Assistance	1

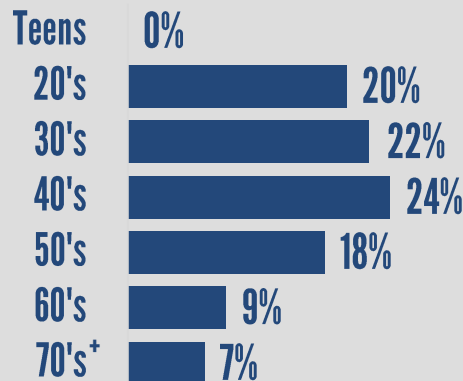
DEMOGRAPHICS

GENDER



■ FEMALE ■ MALE
■ UNDETERMINED

AGE



TOP ZIP CODES

17042	84	17003	11
17046	72	17028	4
17078	22	17026	2
17067	13	17073	1
17038	11	17088	1

TOP AGENCY REFERRALS

Pennsylvania Department of Human Services (<i>Emergency Shelter Allowance, LIHEAP</i>)	74
Lebanon County Community Action Partnership	68
Lebanon County Christian Ministries	53
Eastern Pennsylvania Continuum of Care	37
Salvation Army of Lebanon	33
Pennsylvania Housing Finance Agency	21
Housing Development Corporation MidAtlantic	17
Lebanon Rescue Mission	16
MidPenn Legal Services	10
Lebanon County Housing Authority	10