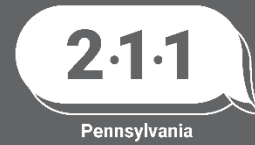




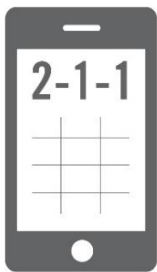
SCHUYLKILL QUARTERLY REPORT APRIL-JUNE 2022



That was very helpful, thank you so much.
- Schuylkill County Resident



CONTACT VOLUME



351
PHONE
CONTACTS



1,869
WEBSITE
SEARCHES



42
EMAILS/TEXTS/
CHAT/SOCIAL

NUMBER OF CONTACTS STATING THEIR NEED WAS DIRECTLY RELATED TO COVID-19: **24**

TOP NEEDS



558
HOUSING
ASSISTANCE



102
UTILITY
ASSISTANCE



47
FOOD/
MEALS



29
INDIVIDUAL/FAMILY/
COMMUNITY SUPPORT



27
MENTAL HEALTH/
SUBSTANCE USE DISORDERS

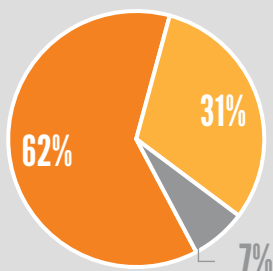
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

Shelters/Transitional Housing.....	35
Gas Money (vehicle).....	4
Heating Fuel Payment Assistance.....	4
Sewer Service Payment assistance.....	3
Homeless Motel Vouchers.....	2

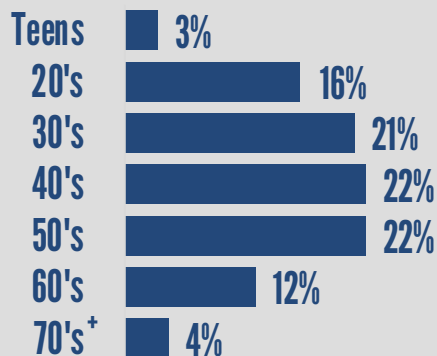
DEMOGRAPHICS

GENDER



■ FEMALE ■ MALE
■ UNDETERMINED

AGE



TOP ZIP CODES

17901.....	124	17954.....	13
17972.....	35	17959.....	7
18252.....	33	17970.....	9
17976.....	33	18237.....	8
17931.....	25	17963.....	7
17921.....	22	18218.....	5
17948.....	13	17961.....	4

TOP AGENCY REFERRALS

Catholic Charities.....	172
Eastern Pennsylvania Continuum of Care.....	143
Salvation Army Pottsville Corps.....	131
Servants To All.....	115
Schuylkill Community Action Program	101
Service Access and Management - Headquarters.....	99
Pennsylvania Department of Human Services (LIHEAP, Emergency Shelter Allowance).....	82
Pennsylvania Housing Finance Agency.....	47
Schuylkill Hope Center for Victims of Domestic Violence	24
Modest Needs.....	19