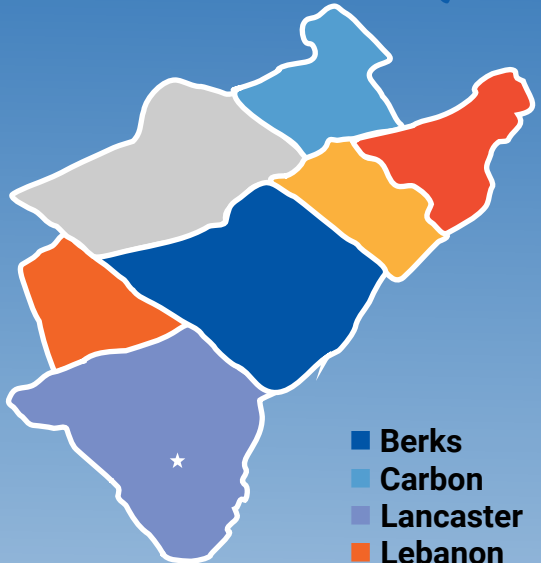




# FINDING COMMUNITY RESOURCES IS AS SIMPLE AS DIALING 211

211 IS A FREE SERVICE AVAILABLE FOR EVERYONE



- Berks
- Carbon
- Lancaster
- Lebanon
- Lehigh
- Northampton
- Schuylkill

★ 211 Call Center



DIAL 211



WE CAN HELP!

## Trained Resource Navigators

help connect you with the confidential services you need.

### Responses from callers:

- ★ "I feel human again. Thank you for hearing me..."
- ★ "I feel much more positive about my situation since calling 211 and speaking with you."

If 211 is temporarily unavailable on your telephone, dial 1-855-567-5341.

[www.PA211East.org](http://www.PA211East.org)



CALL US!  
211



TEXT YOUR ZIP  
CODE TO  
898-211



GUIDED SEARCH  
PA211East.org



SOCIAL MEDIA  
@pa211east

A program of:



United Way of  
Lancaster County

Find and Connect with Community Resources



# FIND HELP IN YOUR COMMUNITY

211 is an easy to remember phone number that quickly connects people with resources in their communities. Local residents can call and will be connected with the local human services provider that can help.

When you dial 211, trained resource navigators answer your questions and connect you to the many health, human service, community, and cultural resources that can help.

## WHY DIAL 211?

211 is a free service and reduces the frustration of making multiple calls to locate the resource or organization you need. Using 211 is free and your information is kept confidential.

## WHEN TO DIAL 211?

The mission of 211 is to connect members of the community with local resources. These services are available 24/7. This 3-digit number is NOT for emergency medical situations.

## WHO CAN USE 211?

Whether you need assistance, are unsure of where to turn or simply want information on a particular issue, 211 can help. By dialing 211, you will be connected to an agency that meets your needs.

### Examples of community resources you can access through 211:

- Adoptions & Foster Care Programs
- Aging Services
- Disability Services
- Employment Services
- Food Pantries
- Healthcare Services
- Mental Health Counseling
- Respite Care
- Transitional Housing/Shelter
- Utility Assistance
- Youth & Child Care Programs
- And Much More...

**211 PROVIDES FREE INFORMATION  
AND REFERRAL SERVICES TO  
COMMUNITY RESOURCES**

## LET US BE YOUR FIRST CALL!



## INTERESTED IN GIVING BACK TO YOUR COMMUNITY?

**211 is also a great resource to connect with local organizations seeking donations and volunteers.**

**Simply dial 211 and ask how you can help in an area that interests you.**

**211**  
is available in  
240 languages

2-1-1

