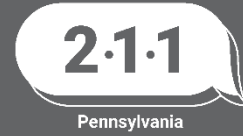




CARBON COUNTY SEMI-ANNUAL REPORT

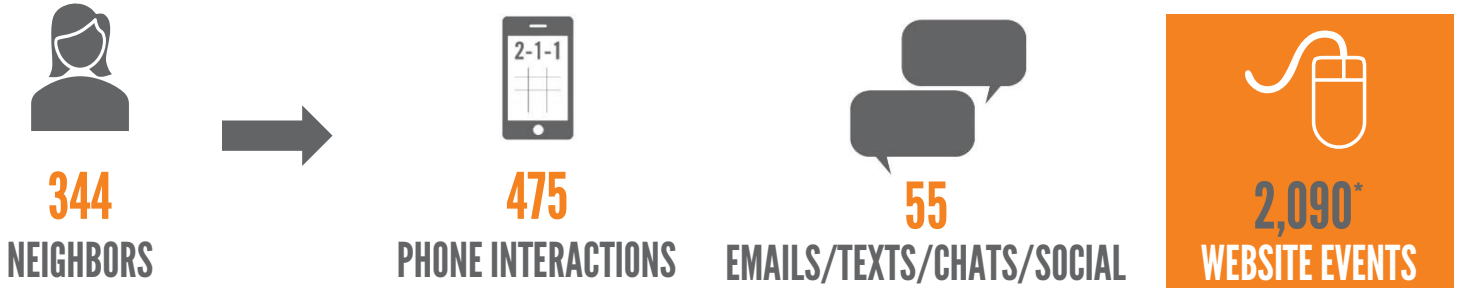
January 1, 2024-June 30, 2024



You definitely made my day. I appreciate all the love through the phone.
- Carbon County Resident



CONTACT VOLUME



**Website statistics may be a little off due to changes in analytical reporting*

TOP NEEDS



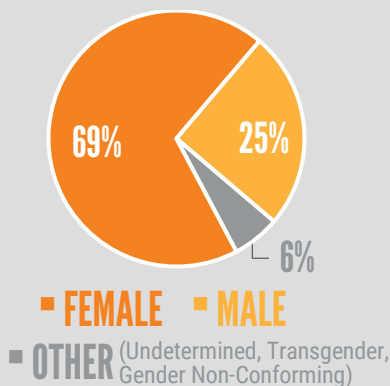
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

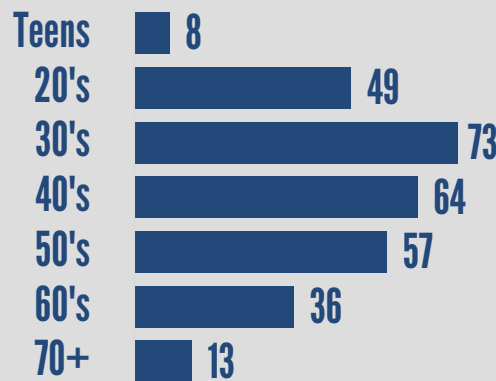
Shelters/Transitional Housing	16
Rent Payment Assistance	10
Heating Fuel Payment Assistance	5
Undesignated Temporary Financial Assistance	4
Gas Money (for automobiles)	4

DEMOGRAPHICS

GENDER



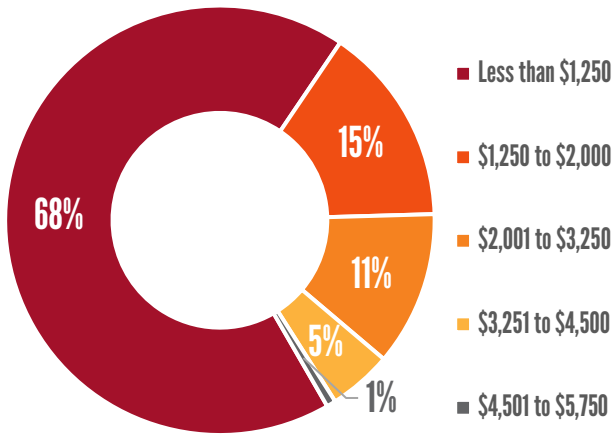
AGE



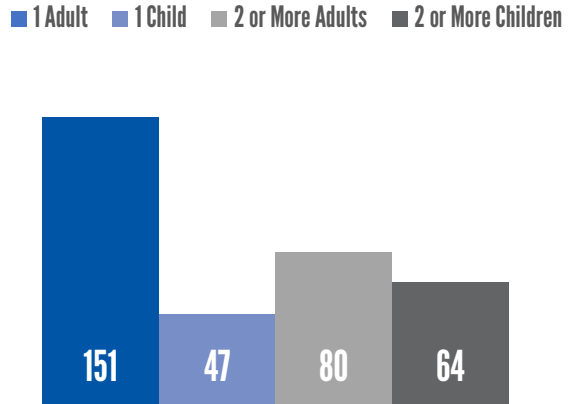
TOP ZIP CODES

18235	104	18250	25
18232	67	18210	22
18071	33	18255	17
18240	31	18012	4
18229	27	18216	4

INCOME REPORT



HOUSEHOLD SIZE REPORT



TOP AGENCY REFERRALS



Carbon County Action Committee For Human Services	201
Catholic Charities	186
Eastern Pennsylvania Continuum of Care	161
Pennsylvania Department of Human Services	97
Resources for Human Development	54
Pennsylvania Housing Finance Agency	54
Pennsylvania Public Utility Commission	40
Salvation Army Tamaqua	33
Carbon County Housing Authority	32
Regional Housing Legal Services	27

COORDINATED ENTRY INTAKE

211 is a centralized intake partner for housing and homelessness services in Carbon County through the Eastern Continuum of Care. Callers are screened for eligibility/referral to services. The number of intakes per month by 211 Intake Specialists are reflected below.

