



# LEBANON COUNTY ANNUAL REPORT

January 1, 2024-December 31, 2024



*The work you do is so marvelous, you brought my frustration levels down to a 1 from 10...thank you! - Lebanon County Resident*



## CONTACT VOLUME



*\*Website statistics may be a little off due to changes in analytical reporting*

## TOP NEEDS



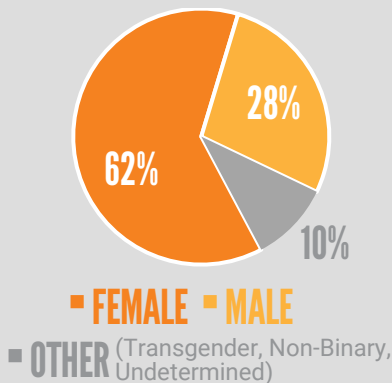
## TOP UNMET NEEDS\*

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

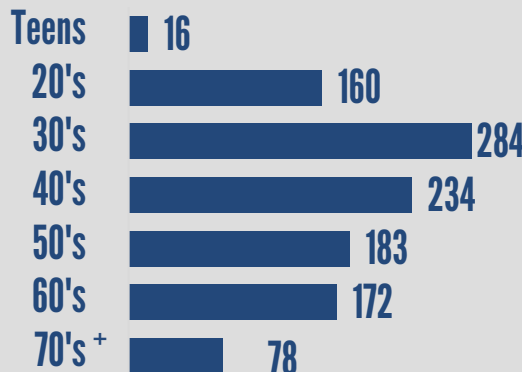
Electric Service Payment Assistance .....	42
Community Shelters/Transitional Housing .....	36
Rent Payment Assistance .....	36
Homeless Motel Vouchers/Motel Bill Payment .....	14
Undesignated Temporary Financial Assistance .....	11

## DEMOGRAPHICS

### GENDER



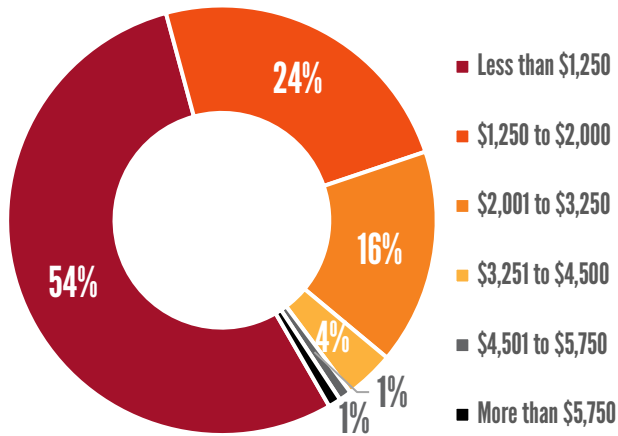
### AGE



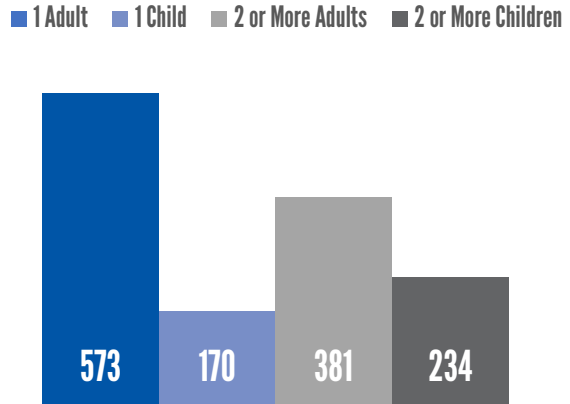
### TOP ZIP CODES

<b>17046</b> .....	<b>529</b>	<b>17073</b> .....	<b>15</b>
<b>17042</b> .....	<b>400</b>	<b>17033</b> .....	<b>6</b>
<b>17078</b> .....	<b>119</b>	<b>17028</b> .....	<b>5</b>
<b>17038</b> .....	<b>56</b>	<b>17088</b> .....	<b>4</b>
<b>17067</b> .....	<b>53</b>	<b>17087</b> .....	<b>3</b>
<b>17003</b> .....	<b>48</b>	<b>17016</b> .....	<b>2</b>

## INCOME REPORT



## HOUSEHOLD SIZE REPORT



## TOP AGENCY REFERRALS

Lebanon County Community Action Partnership .....	517
Salvation Army - Lebanon .....	491
Pennsylvania Department of Human Services .....	467
Lebanon County Christian Ministries .....	385
Eastern Pennsylvania Continuum of Care .....	349
Pennsylvania Public Utility Commission .....	276
Dollar Energy Fund .....	249
Pennsylvania Housing Finance Agency .....	206
HDC MidAtlantic .....	205
Regional Housing Legal Services .....	203
FirstEnergy .....	157
Lebanon Rescue Mission .....	106
Lebanon County Housing Authority .....	85
Lebanon Village Apartments .....	80
Faith United Church of Christ - Grantville .....	57
MidPenn Legal Services .....	49
Lebanon County Area Agency on Aging .....	45
Domestic Violence Intervention of Lebanon County .....	40
United Way of Lebanon County .....	39
Mission Church .....	39
National Domestic Violence Hotline .....	32
Veterans Multi-Service Center .....	30
Christian Churches United .....	30
Vickie's Angel Foundation .....	29
Jonestown Outreach Pantry .....	28