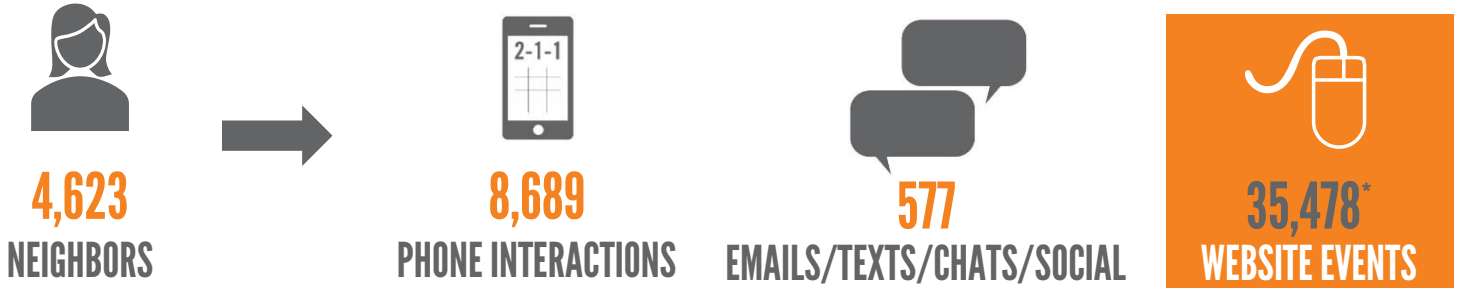




I'm so glad 211 exists.  
- Lehigh County Resident



### CONTACT VOLUME



\*Website statistics may be a little off due to changes in analytical reporting

### TOP NEEDS



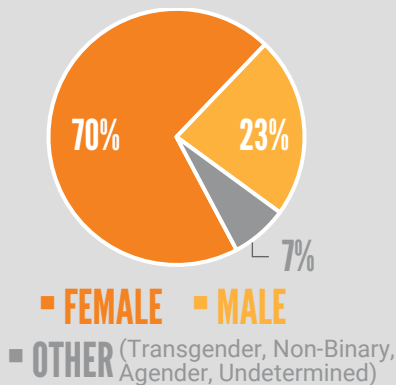
### TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

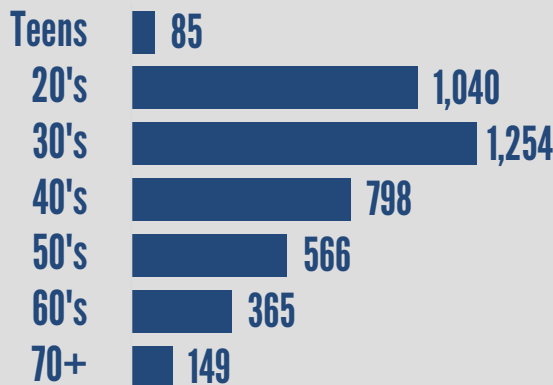
Shelters/Transitional Housing.....	521
Rent Payment Assistance .....	158
Homeless Motel Vouchers/Motel Bill Payment.....	89
Electric Service Payment Assistance.....	70
Undesignated Temporary Financial Assistance .....	33

### DEMOGRAPHICS

#### GENDER



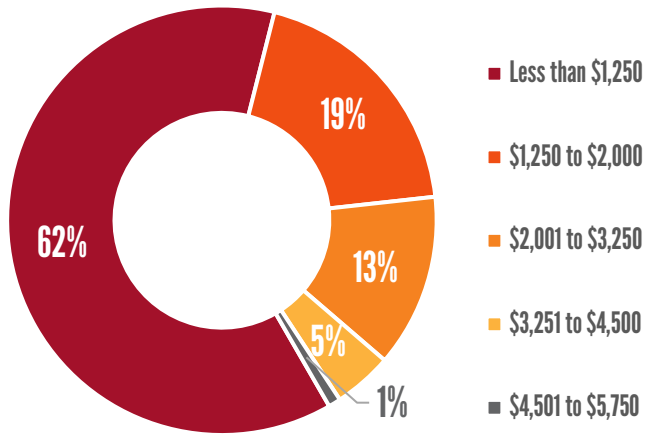
#### AGE



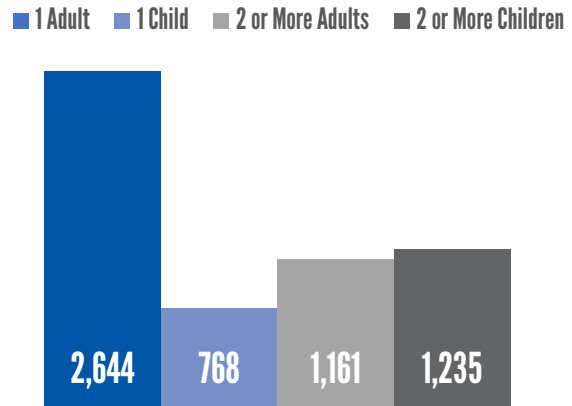
#### TOP ZIP CODES

18102.....	1,941	18032.....	86
18103.....	642	18049.....	82
18109.....	369	18080.....	78
18104.....	300	18062.....	68
18101.....	243	18015.....	55
18052.....	223	18031.....	49
18018.....	196	18036.....	38

## INCOME REPORT



## HOUSEHOLD SIZE REPORT



## TOP AGENCY REFERRALS

Eastern Pennsylvania Continuum of Care	3,552
Lehigh Conference of Churches	2,750
Pennsylvania Department of Human Services	2,011
Catholic Charities Diocese of Allentown	1,814
New Bethany	1,728
Pennsylvania Housing Finance Agency	1,357
Salvation Army	1,122
Family Promise of Lehigh Valley	971
Community Action Committee of the Lehigh Valley	859
Hispanic American Organization	840
HDC MidAtlantic	639
Valley Housing Development Corporation	630
Lehigh County Housing Authority	615
Safe Harbor Easton	561
Property Management	546
Housing Association and Development Corporation	534
PA CareerLink	446
Pennsylvania Public Utility Commission	399
River Crossing YMCA	382
Turning Point of Lehigh Valley	350
PPL Electric Utilities Corp	346
Regional Housing Legal Services	322
Bethlehem Emergency Sheltering	308
Third Street Alliance for Women and Children	291
Everlasting Life Ministries	272