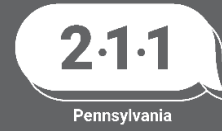




LEHIGH COUNTY SEMI-ANNUAL REPORT

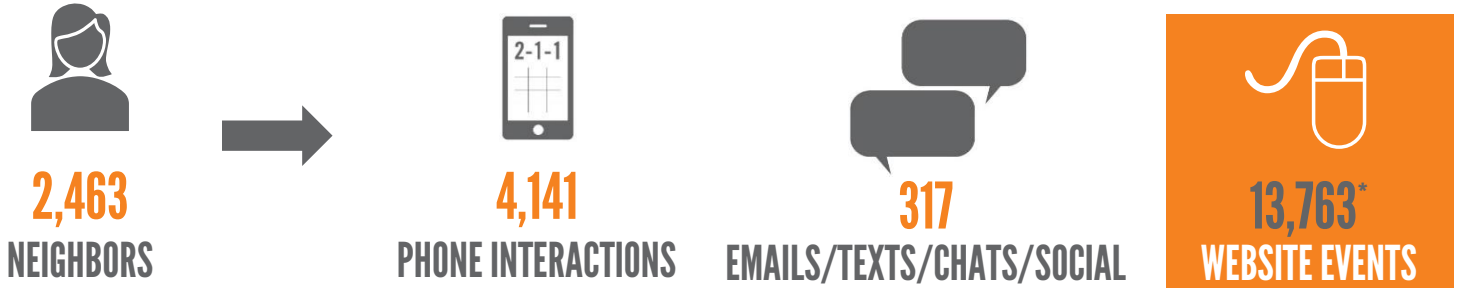
July 1, 2024-December 31, 2024



Thank you for being so nice, this is really hard for me; I am so grateful.
- Lehigh County Resident



CONTACT VOLUME



*Website statistics may be a little off due to changes in analytical reporting

TOP NEEDS



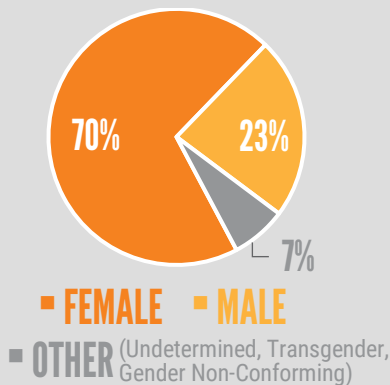
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

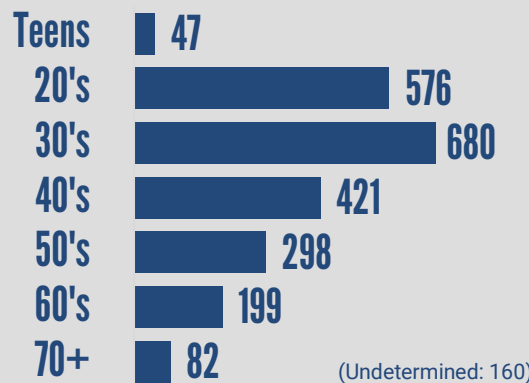
Shelters/Transitional Housing	238
Rent Payment Assistance	83
Homeless Motel Vouchers/Motel Bill Payment	25
Electric Service Payment Assistance	25
Gas Service Payment Assistance	13

DEMOGRAPHICS

GENDER



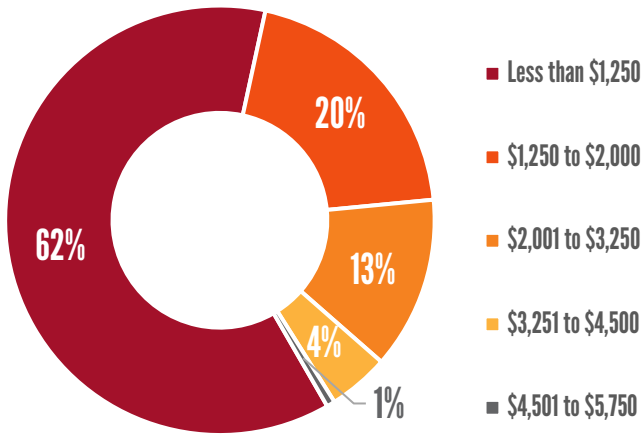
AGE



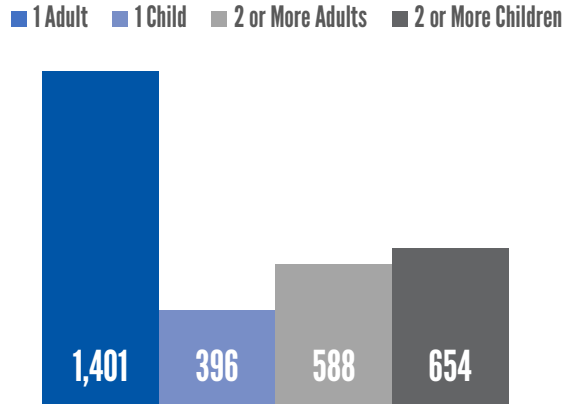
TOP ZIP CODES

18102	1,010	18032	53
18103	363	18049	49
18109	197	18062	45
18104	155	18080	37
18101	122	18031	30
18052	118	18015	29
18018	89	18036	20

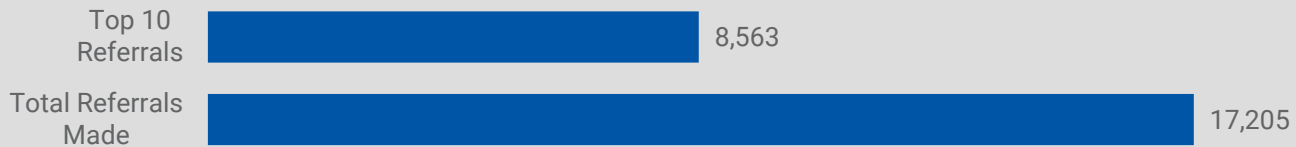
INCOME REPORT



HOUSEHOLD SIZE REPORT



TOP AGENCY REFERRALS



Eastern Pennsylvania Continuum of Care	1,739
Lehigh Conference of Churches	1,451
Pennsylvania Department of Human Services	1,092
Catholic Charities Diocese of Allentown	936
New Bethany	748
Pennsylvania Housing Finance Agency	705
Salvation Army	572
Family Promise of Lehigh Valley	494
Community Action Committee of the Lehigh Valley	421
Hispanic American Organization	405

COORDINATED ENTRY INTAKE

211 is a centralized intake partner for housing and homelessness services in Lehigh County through the Eastern Continuum of Care. Callers are screened for eligibility/referral to services. The number of intakes per month by 211 Intake Specialists are reflected below.

