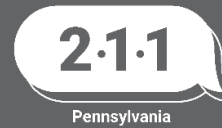




NORTHAMPTON COUNTY ANNUAL REPORT

January 1, 2024-December 31, 2024



For people struggling, it can be overwhelming and hard to ask for help, but you took your time...I can see you care in giving me every resource available. - Northampton County Resident



CONTACT VOLUME



**Website statistics may be a little off due to changes in analytical reporting*

TOP NEEDS



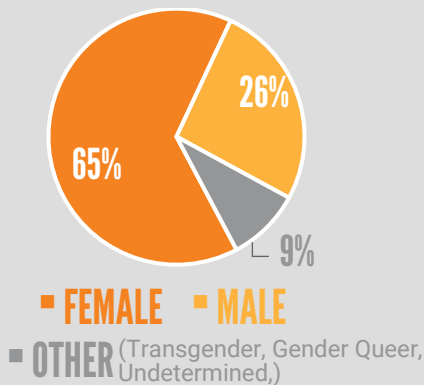
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

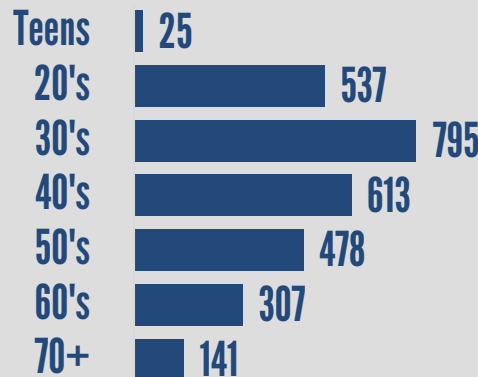
Shelters/Transitional Housing.....	280
Rent Payment Assistance.....	94
Electric Service Payment Assistance.....	77
Homeless Motel Voucher/Motel Bill Assistance.....	46
Automobile Payment Assistance.....	25

DEMOGRAPHICS

GENDER



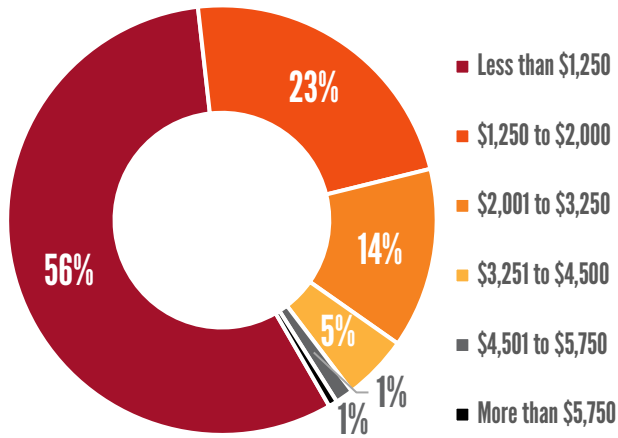
AGE



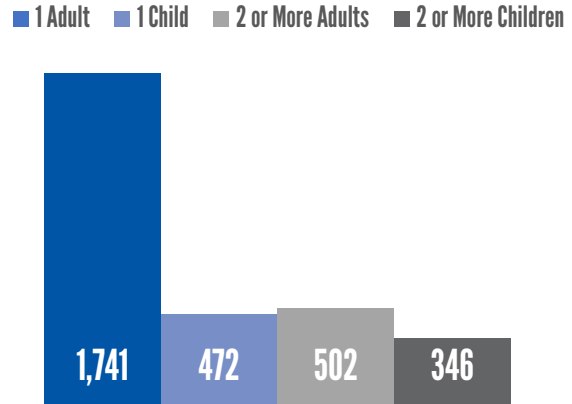
TOP ZIP CODES

18042.....	996	18014.....	98
18015.....	525	18064.....	97
18017.....	299	18072.....	81
18018.....	237	18020.....	72
18067.....	178	18040.....	68
18045.....	157	18055.....	59
18013.....	149	18091.....	49

INCOME REPORT



HOUSEHOLD SIZE REPORT



TOP AGENCY REFERRALS

Eastern Pennsylvania Continuum of Care	1989
Lehigh Conference of Churches	1677
Pennsylvania Department of Human Services	1373
New Bethany	1165
Catholic Charities Diocese of Allentown	942
Pennsylvania Housing Finance Agency	827
ProJeCt of Easton, Inc	756
Pennsylvania Public Utility Commission	532
Salvation Army	519
Safe Harbor Easton	476
Community Action Committee of the Lehigh Valley	409
Regional Housing Legal Services	395
Hispanic American Organization	391
Dollar Energy Fund	389
Valley Housing Development Corporation	382
Family Promise of Lehigh Valley	364
HDC MidAtlantic	343
River Crossing YMCA	246
Bethlehem Emergency Sheltering	242
Turning Point of Lehigh Valley	228
Easton Area Neighborhood Center	227
Northampton County Housing Authority	220
Moravian Development Corporation Moravian House	201
FirstEnergy	178
Third Street Alliance for Women and Children	177