



NORTHAMPTON COUNTY SEMI-ANNUAL REPORT

January 1, 2024-June 30, 2024



You gave me inspiration, comfort and I appreciated your empathy.

- Northampton County Resident



CONTACT VOLUME



**Website statistics may be a little off due to changes in analytical reporting*

TOP NEEDS



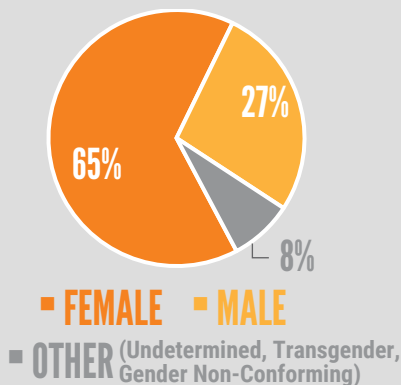
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

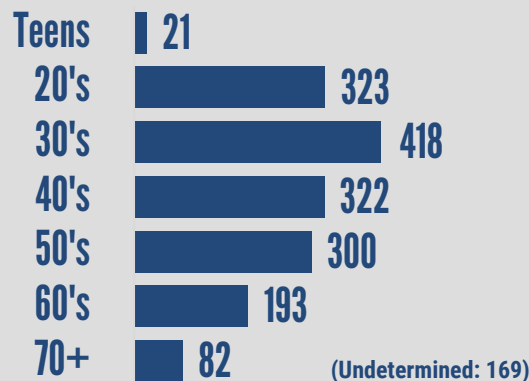
Shelters/Transitional Housing.....	155
Rent Payment Assistance.....	47
Electric Service Payment Assistance.....	47
Homeless Motel Voucher/Motel Bill Payment Assistance...31	
Heating Fuel Payment Assistance.....	14

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

18042.....	575	18064.....	65
18015.....	300	18014.....	51
18017.....	172	18072.....	43
18018.....	136	18020.....	35
18067.....	96	18040.....	33
18045.....	96	18091.....	27
18013.....	92	18055.....	26

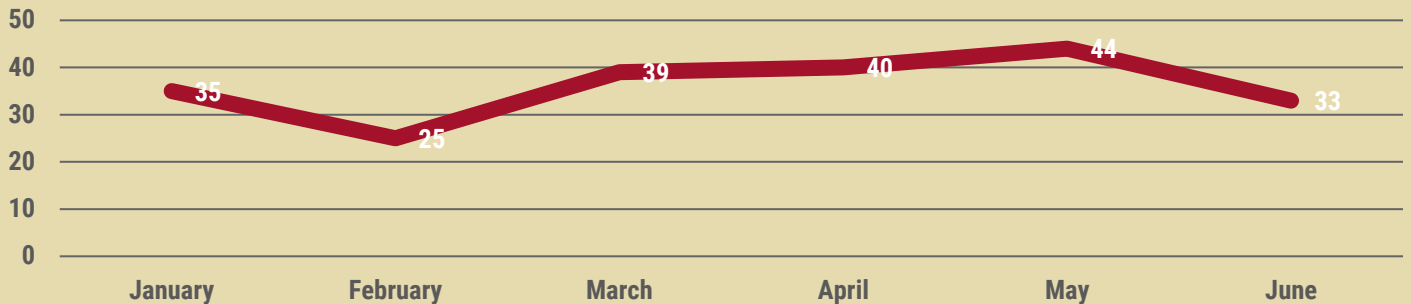
TOP AGENCY REFERRALS



Eastern Pennsylvania Continuum of Care	979
Lehigh Conference of Churches	829
Pennsylvania Department of Human Services	648
New Bethany	645
Catholic Charities Diocese of Allentown	401
Pennsylvania Housing Finance Agency	377
Pennsylvania Public Utility Commission	264
Dollar Energy Fund	211
Valley Housing Development Corporation	187
Regional Housing Legal Services	186

COORDINATED ENTRY INTAKE

211 is a centralized intake partner for housing and homelessness services in Northampton County through the Eastern Continuum of Care. Callers are screened for eligibility/referral to services. The number of intakes per month by 211 Intake Specialists are reflected below.



PRIOR SEMI-ANNUAL VOLUME COMPARISON

