



NORTHAMPTON COUNTY SEMI-ANNUAL REPORT

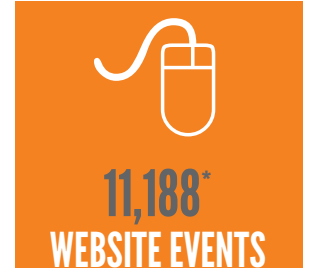
July 1, 2024-December 31, 2024



Thank you for being so kind, I felt safe taking to you today.
- Northampton County Resident



CONTACT VOLUME



**Website statistics may be a little off due to changes in analytical reporting*

TOP NEEDS



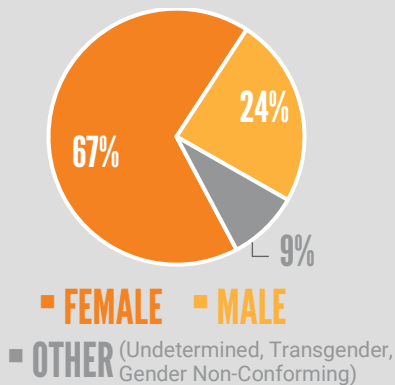
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

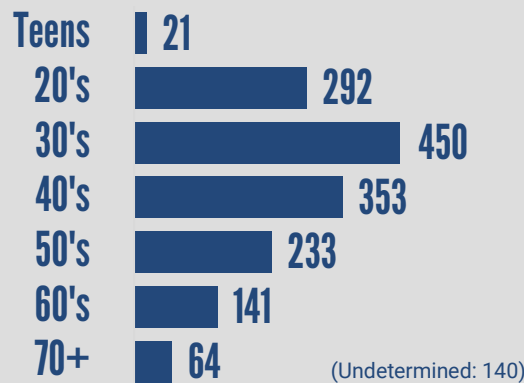
Shelters/Transitional Housing.....	125
Rent Payment Assistance.....	49
Electric Service Payment Assistance.....	31
Homeless Motel Voucher/Motel Bill Assistance.....	15
Automobile Payment Assistance.....	13

DEMOGRAPHICS

GENDER



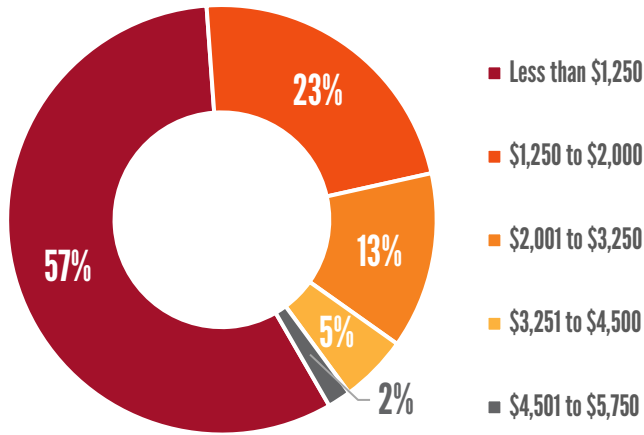
AGE



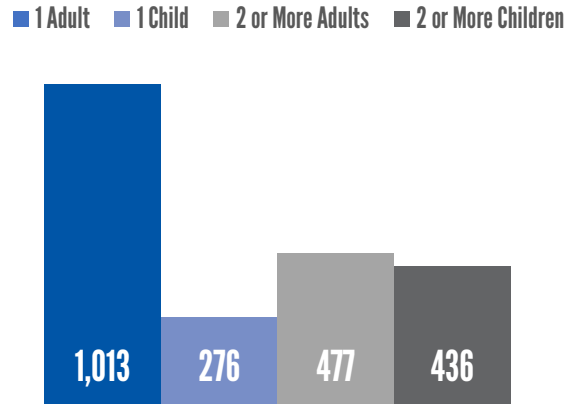
TOP ZIP CODES

18042.....	520	18014.....	59
18015.....	288	18072.....	45
18017.....	153	18020.....	45
18018.....	124	18040.....	40
18067.....	92	18055.....	39
18045.....	81	18064.....	39
18013.....	70	18091.....	29

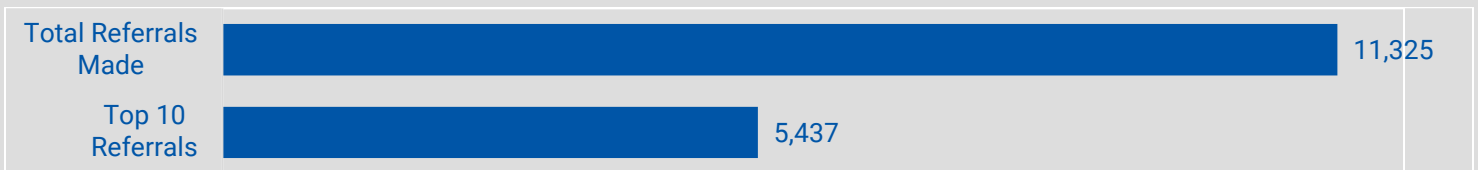
INCOME REPORT



HOUSEHOLD SIZE REPORT



TOP AGENCY REFERRALS



Eastern Pennsylvania Continuum of Care	1,016
Lehigh Conference of Churches.....	883
Pennsylvania Department of Human Services	727
Catholic Charities Diocese of Allentown	544
New Bethany	541
Pennsylvania Housing Finance Agency.....	454
ProJeCt of Easton, Inc	441
Salvation Army	289
Safe Harbor Easton.....	274
Pennsylvania Public Utility Commission	268

COORDINATED ENTRY INTAKE

211 is a centralized intake partner for housing and homelessness services in Northampton County through the Eastern Continuum of Care. Callers are screened for eligibility/referral to services. The number of intakes per month by 211 Intake Specialists are reflected below.

