SCHUYLKILL COUNTY QUARTERLY REPORT

January 1, 2025-March 31, 2025

2·1·1 Pennsylvania Get Connected. Get Help.™

United Way Schuylkill United Way

> *You did very well in helping me.*
> - Schuylkill County Resident

CONTACT VOLUME

442 NEIGHBORS

620 PHONE INTERACTIONS

57 EMAILS/TEXTS/CHATS/SOCIAL

1,324* WEBSITE EVENTS

Website statistics January 1, 2025-February 10, 2025

TOP NEEDS

396 HOUSING ASSISTANCE

134 UTILITY ASSISTANCE

57 FOOD/ MEALS

46 INDIVIDUAL/FAMILY/ COMMUNITY SUPPORT

26 EMPLOYMENT SERVICES

TOP UNMET NEEDS*

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

Community Shelters/Transitional Housing	18
Heating Fuel Payment Assistance	12
Food Pantries	5
Rent Payment Assistance	4
Homeless Motel Vouchers/Motel Bill Payment	3

DEMOGRAPHICS

GENDER
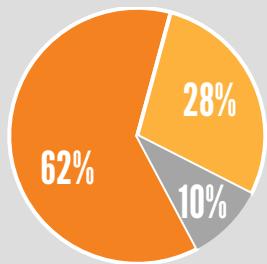
- 62% ■ FEMALE
- 28% ■ MALE
- 10%
- ■ OTHER (Undetermined, Transgender, Chose not to Disclose)

AGE

Age	
Teens	9
20's	79
30's	84
40's	81
50's	78
60's	57
70's+	14
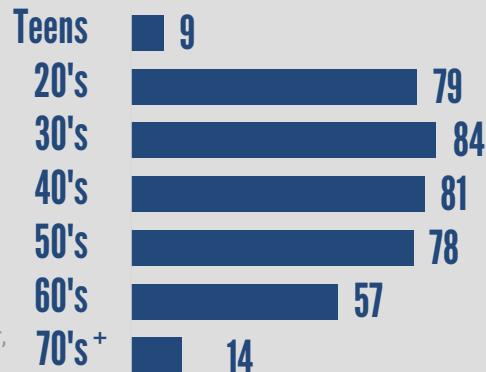
TOP ZIP CODES

Zip	Count	Zip	Count
17901	106	17921	19
18252	48	18218	17
17976	38	18237	17
17972	24	17970	16
17931	23	17963	11
17948	23	17960	8
17954	23	17961	7

INCOME REPORT

- 49% Less than $1,250
- 18% $1,250 to $2,000
- 6% $2,001 to $3,250
- 1% $3,251 to $4,500
- 2% $4,501 to $5,750
- 24% Prefers not to Disclose

HOUSEHOLD SIZE REPORT

- 1 Adult
- 1 Child
- 2 or More Adults
- 2 or More Children

1 Adult	1 Child	2 or More Adults	2 or More Children
273	48	160	97
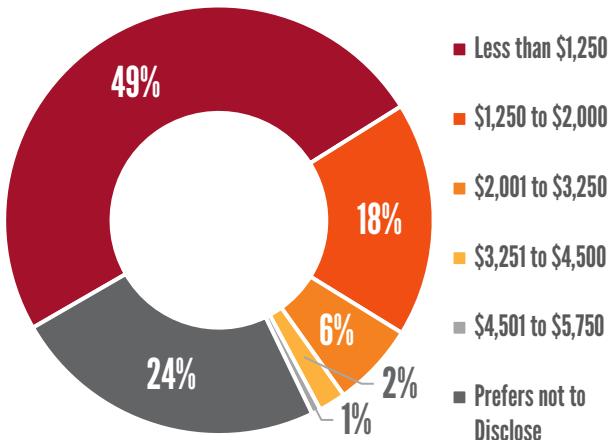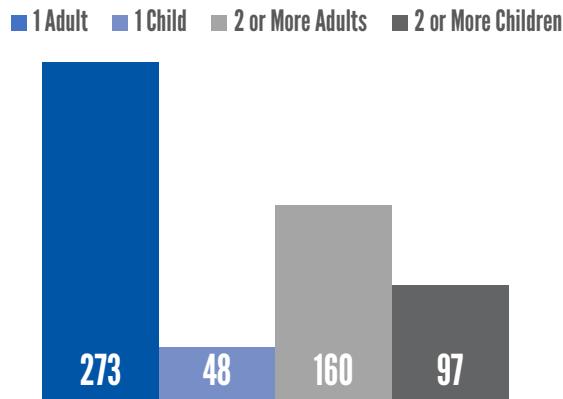
TOP AGENCY REFERRALS

Agency	Count
Catholic Charities	289
Servants to All	243
Pennsylvania Department of Human Services	211
Salvation Army Pottsville Corps	197
Eastern Pennsylvania Continuum of Care	183
Salvation Army Tamaqua	114
Schuylkill Community Action	90
Service Access and Management - Headquarters	78
Pennsylvania Housing Finance Agency	71
Schuylkill County Housing Authority	45
Pennsylvania Public Utility Commission	34
PA CareerLink	28
Dollar Energy Fund	28
Four Square Gospel Church	27
Pottsville Housing Authority	25
PPL Electric Utilities Corp	24
Schuylkill County Office of Senior Services	20
Helping Harvest	19
Workforce Resources	18
Pottsville Area Food Pantry	15
MidPenn Legal Services	15
Tamaqua Trinity Church	12
Welfare Information Helpline	12
Minersville Area Food Pantry	11
Schuylkill Hope Center for Victims of Domestic Violence	11