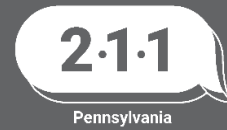




LEHIGH COUNTY SEMI-ANNUAL REPORT

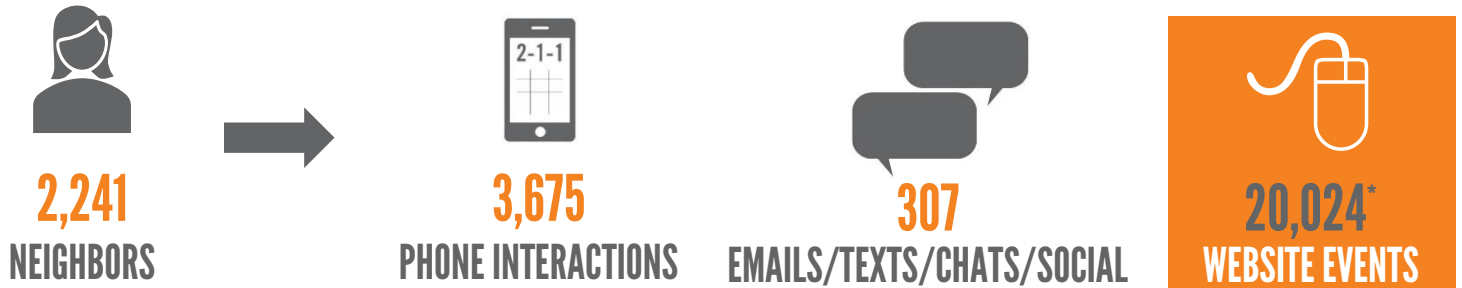
January 1, 2025-June 30, 2025



*You are a breath of fresh air, the epitome of kindness...
you're taking away my thunder. - Lehigh County Resident*

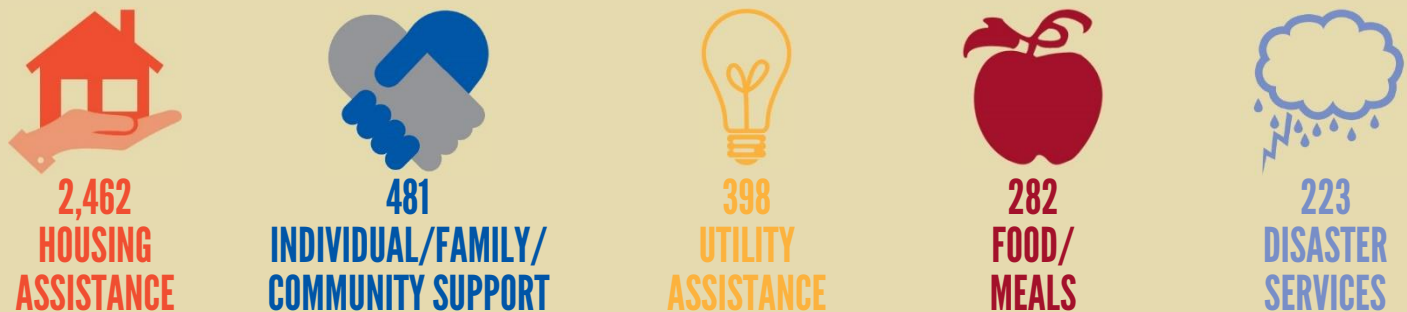


CONTACT VOLUME



*Website statistics may be a little off due to changes in analytical reporting

TOP NEEDS



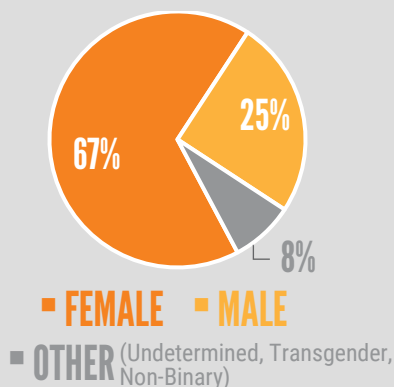
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

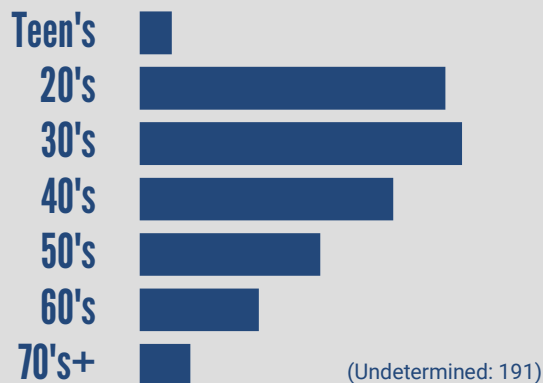
Shelters/Transitional Housing.....	137
Rent Payment Assistance	54
Homeless Motel Vouchers/Motel Bill Payment.....	24
Electric Service Payment Assistance.....	10
Gas Service Payment Assistance.....	9

DEMOGRAPHICS

GENDER



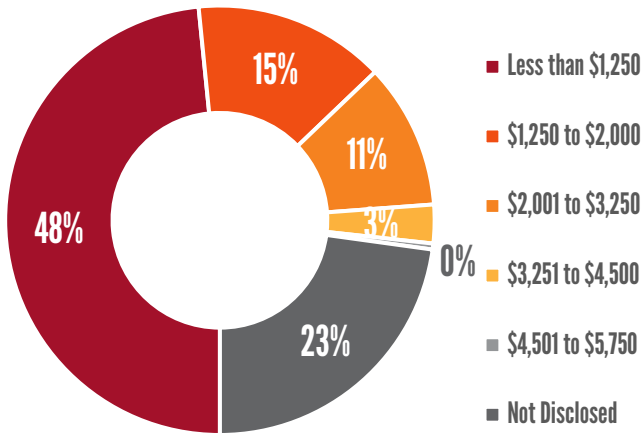
AGE



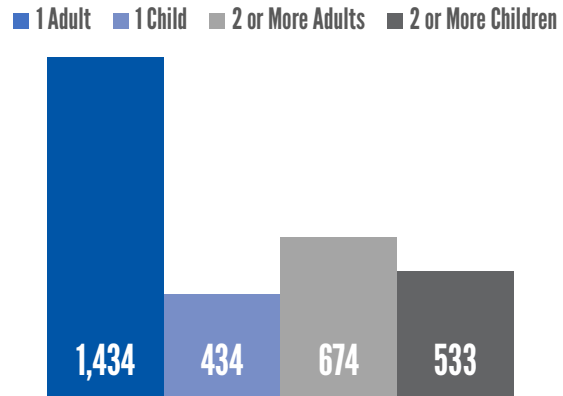
TOP ZIP CODES

18102	860	18049	49
18103	334	18032	37
18109	180	18080	36
18104	145	18031	34
18101	144	18062	34
18052	103	18037	26
18018	90	18015	24

INCOME REPORT



HOUSEHOLD SIZE REPORT



TOP AGENCY REFERRALS

Eastern Pennsylvania Continuum of Care	1341
Lehigh Conference of Churches.....	1133
Pennsylvania Department of Human Services	1049
Catholic Charities Diocese of Allentown	820
New Bethany	742
Pennsylvania Housing Finance Agency	524
Safe Harbor Easton	398
Hispanic American Organization	328
Community Action Committee of the Lehigh Valley	294
Family Promise of Lehigh Valley	286
Lehigh County Housing Authority	244
PPL Electric Utilities Corp	219
River Crossing YMCA	202
Valley Housing Development Corporation	198
Bethlehem Emergency Sheltering	186
Housing Association and Development Corporation	183
PA CareerLink.....	182
HDC MidAtlantic.....	178
Third Street Alliance for Women and Children	170
Property Management	170
Everlasting Life Ministries	157
Pennsylvania Public Utility Commission	154
Victory House of Lehigh Valley	140
Allentown Rescue Mission	138
North Penn Legal Services	132