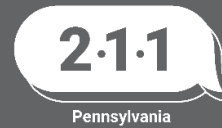




NORTHAMPTON COUNTY SEMI-ANNUAL REPORT

January 1, 2025-June 30, 2025



“You are the first helpful person I've spoken to all week; I want to hug you when I'm back on my feet.”
- Northampton County Resident

CONTACT VOLUME



*Due to changes in analytics, web statistics may be slightly inaccurate

TOP NEEDS



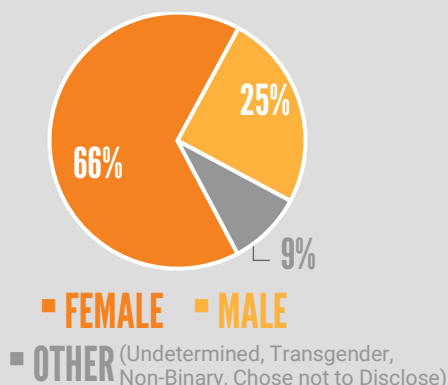
TOP UNMET NEEDS

There are times when a specialist is not able to refer for the inquirer's specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", the 211 specialist explores other resources and services that may be of assistance.

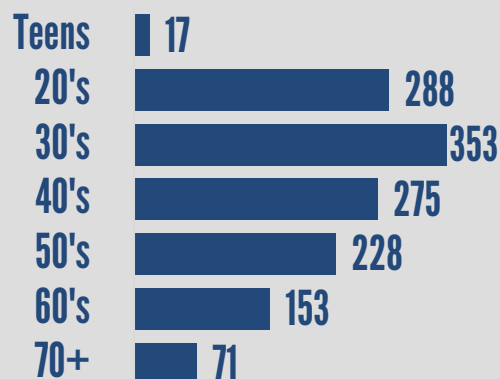
Shelters/Transitional Housing.....	98
Rent Payment Assistance	38
Electric Service Payment Assistance.....	15
Automobile Payment/Repair Assistance.....	10
Homeless Motel Vouchers.....	9

DEMOGRAPHICS

GENDER



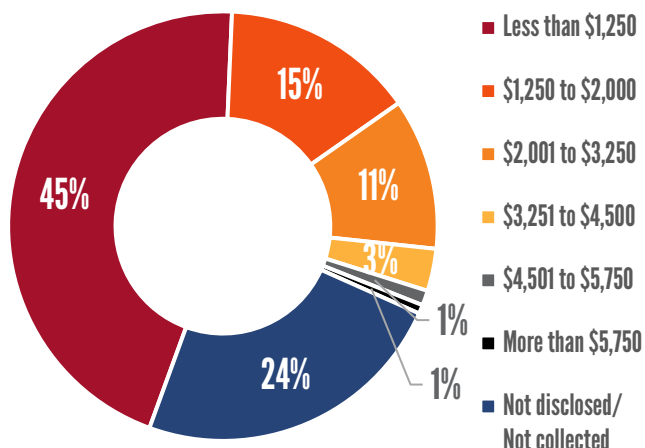
AGE



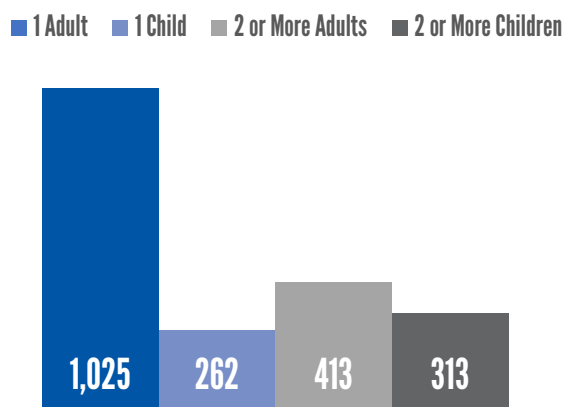
TOP ZIP CODES

18042.....	446	18013.....	59
18015.....	223	18020.....	52
18017.....	155	18072.....	42
18018.....	97	18040.....	40
18067.....	78	18014.....	39
18045.....	72	18088.....	33
18064.....	61	18055.....	30

INCOME REPORT



HOUSEHOLD SIZE REPORT



TOP AGENCY REFERRALS

Eastern Pennsylvania Continuum of Care	706
Pennsylvania Department of Human Services	627
Lehigh Conference of Churches	625
New Bethany	526
Catholic Charities Diocese of Allentown	454
ProJeCt of Easton, Inc	386
Pennsylvania Housing Finance Agency	309
Safe Harbor Easton	281
Pennsylvania Public Utility Commission	179
Hispanic American Organization	161
Community Action Committee of the Lehigh Valley	152
Dollar Energy Fund	152
Valley Housing Development Corporation	121
Third Street Alliance for Women and Children	119
Turning Point of Lehigh Valley	110
River Crossing YMCA	109
Bethlehem Emergency Sheltering	103
Northampton County Housing Authority	99
HDC MidAtlantic	97
FirstEnergy	96
Regional Housing Legal Services	95
Victory House of Lehigh Valley	92
PA CareerLink	88
Allentown Rescue Mission	81
Family Promise of Lehigh Valley	78