



LANCASTER COUNTY MONTHLY REPORT

July 2025



You helped me immensely...you gave me encouragement to check things out!
- Lancaster County Resident



CONTACT VOLUME

579
NEIGHBORS



769
PHONE
INTERACTIONS

76
EMAILS/TEXTS/
CHATS/SOCIAL

29
WALK-
INS

2,795*
WEBSITE
EVENTS

*Website statistics may be slightly inaccurate due to changes in analytical reporting

ALL REPORTED NEEDS

Housing	1,282
Food/Meals	221
Utility Assistance	180
Individual, Family and Community Support	138
Clothing/Personal/Household Needs	97
Legal, Consumer and Public Safety Services	91
Employment	71
Health Care	54

Mental Health/Substance Use Disorders	45
Transportation	43
Income Support/Assistance	34
Information Services	22
Education	13
Volunteers/Donations	11
Disaster Services	8
Other Government/Economic Services	6

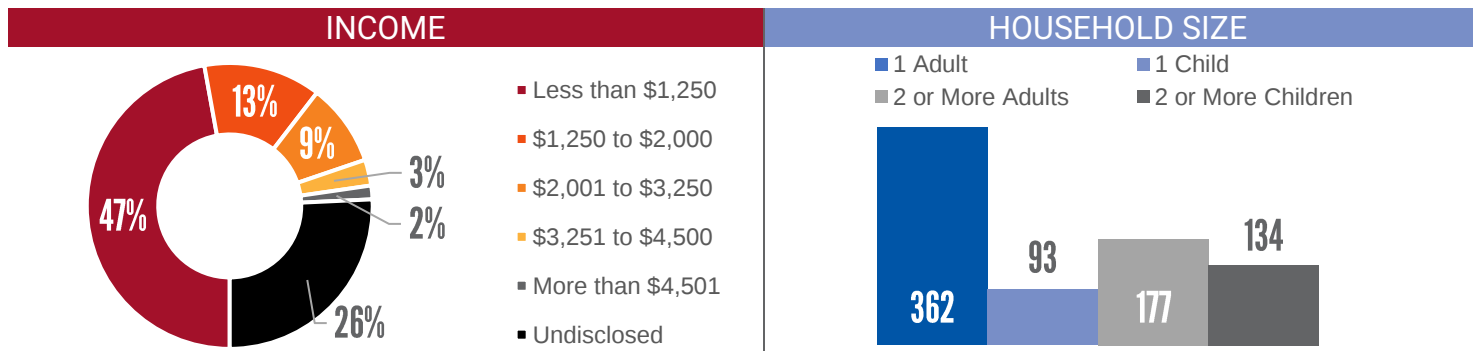
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", Resource Navigators explore other services that may be of assistance.

Community Shelters/Transitional Housing	56
Rent Payment Assistance	21
Homeless Motel Vouchers/Motel Bill Payment	13
Electric Service Payment Assistance	4
Automotive Repair and Maintenance	3

DEMOGRAPHICS

GENDER	AGE	ZIP CODES (TOP 12)
 63%  29% Undisclosed, Non-Binary 8%	Teens.....5 50's 90 20's.....99 60's 62 30's.....144 70's+ 26 40's.....101 Undisclosed 51	17603168 17522..... 21 17554..... 10 17602160 17552..... 16 17557..... 10 1760146 17022..... 13 17540..... 8 1751232 17543..... 13 17584..... 8





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TOP AGENCY REFERRALS

1. Pennsylvania 211 East (<i>Coordinated Entry</i>)	199
2. Salvation Army - Lancaster	146
3. Pennsylvania Department of Human Services	126
4. Pennsylvania Housing Finance Agency	101
5. Good Samaritan Services	94
6. YMCA of the Roses - Lancaster City Center Branch.....	79
7. Water Street Mission.....	75
8. HDC MidAtlantic.....	74
9. Lancaster County Food Hub	64
10. Community Basics, INC	62
11. Anchor Lancaster	52
12. Community Action Partnership of Lancaster County.....	48
13. Pennsylvania Public Utility Commission.....	38
14. Spanish American Civic Association	35
15. Regional Housing Legal Services	34
16. PA CareerLink.....	29
17. GN Management, LLC	28
18. Love INC of Lancaster County	25
19. Clare House	23
20. Tenfold	22
21. Columbia Dream Center	20
22. Bethany Christian Services of Central PA.....	19
23. Lancaster County Housing and Redevelopment Authorities	19
24. Manheim Community Life Group.....	18
25. Moravian Center of Lancaster	18