



“ I feel so much better since speaking with you. – Lancaster County Neighbor ”

753

CALLS TO 211 INDICATING
A HOUSING CONCERN

CONTACT VOLUME

492

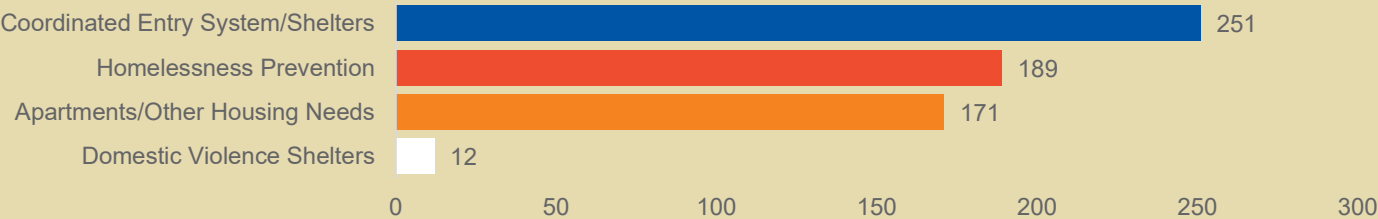
HOUSING RELATED
INTERACTIONS HANDLED

76

COORDINATED ENTRY
ASSESSMENTS COMPLETED

TOP NEEDS

Some neighbors have multiple housing concerns. Captured are the total housing needs/referrals requested.



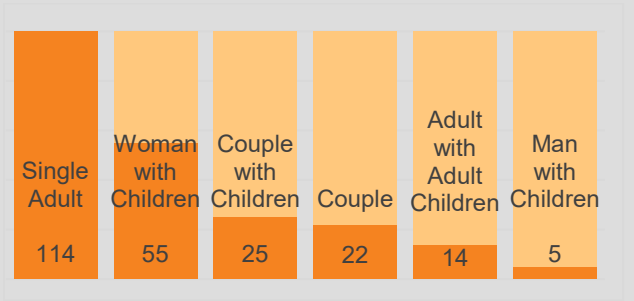
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as “unmet”, Resource Navigators explore other services that may be of assistance.

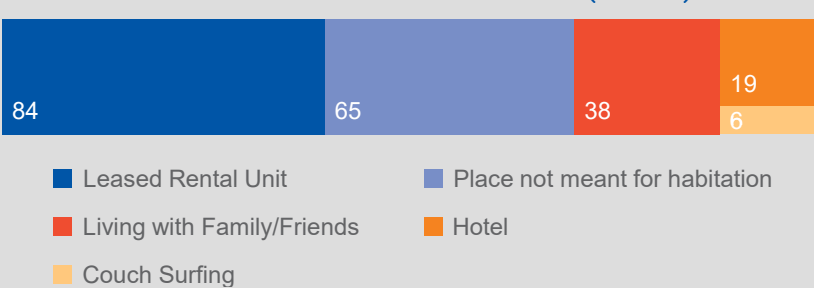
Community Shelters/Transitional Housing	32
Rent Payment Assistance	9
Homeless Motel Vouchers/Motel Bill Payment Assistance	8
Rental Deposit Assistance	3
Weatherization Programs	2

DEMOGRAPHICS

HOUSEHOLD COMPOSITION



CURRENT HOUSING LOCATION (TOP 5)



GENDER		AGE		ZIP CODES (TOP 12)								
	66%	Transgender, Non-Binary, Undisclosed 7%	Teens.....	9	50's	57	17602	116	17522.....	12	17545.....	8
	27%		20's	72	60's	58	17603	111	17022.....	10	17554.....	7
			30's	102	70's+	16	17601	27	17517.....	9	17552.....	6
			40's	67	Undisclosed.....	12	17512	23	17543.....	9	17566.....	5



TOP AGENCY REFERRALS

1. Pennsylvania Housing Finance Agency	135
2. Pennsylvania Department of Human Services	133
3. YMCA of the Roses - Lancaster City Center Branch	126
4. Salvation Army - Lancaster	122
5. Pennsylvania 211 East (<i>Coordinated Entry</i>)	122
6. Good Samaritan Services	101
7. Water Street Mission	90
8. HDC MidAtlantic	79
9. Anchor Lancaster	62
10. Community Basics, INC	56
11. Lancaster County Food Hub	53
12. Factory Ministries	23
13. Clare House	22
14. Lancaster County Housing and Redevelopment Authorities	20
15. GN Management, LLC	19
16. Columbia Dream Center	19
17. Lancaster City Housing Authority	15
18. Manheim Community Life Group	14
19. Community Action Partnership of Lancaster County	12
20. Bethany Christian Services of Central PA	12

HOUSING AND MORE

In addition to housing related referrals, neighbors additionally received **1,342** referrals to the following:

