



LANCASTER COUNTY MONTHLY REPORT

November 2025



You are Awesome! I can't explain how much you have helped.
- Lancaster County Resident



CONTACT VOLUME

Beginning November 24, 2025 volunteers began accepting registrations for the Lancaster County Project for the Needy (LCPN) free Christmas Food Box, the contact volume for this project is reflected below.

1,471
NEIGHBORS
(211: 787/LCPN: 684)



1,283
PHONE
(211: 798/LCPN: 485)

306
EMAILS/TEXTS/CHATS
(211: 107/LCPN: 199)

28
WALK-INS

8,498*
WEBSITE EVENTS

**Website statistics may be slightly inaccurate due to changes in analytical reporting*

ALL REPORTED NEEDS

Individual, Family and Community Support (LCPN: 684)	970	Transportation	26
Housing	390	Information Services	21
Food/Meals	154	Income Support/Assistance	15
Utility Assistance	94	Mental Health/Substance Use Disorders	11
Clothing/Personal/Household Needs	69	Volunteers/Donations	9
Legal, Consumer and Public Safety Services	56	Education	8
Employment	32	Other Government/Economic Services	7
Health Care	31	Disaster Services	6

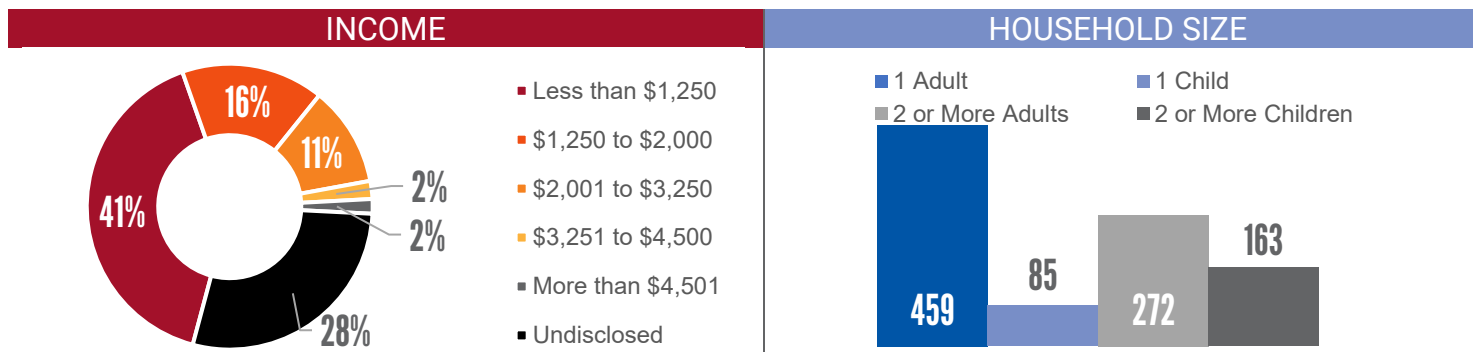
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", Resource Navigators explore other services that may be of assistance.

Thanksgiving/Christmas Baskets	104
Community Shelters/Transitional Housing	30
Rent Payment Assistance	12
Homeless Motel Vouchers/Motel Bill Payment	9
Rental Deposit Assistance	4

DEMOGRAPHICS

GENDER		AGE		ZIP CODES (TOP 12)							
	Undisclosed, Non-Binary, Transgender 11%	Teens.....	12	50's	303	17603	537	17543.....	43	17022.....	21
		20's.....	140	60's	269	17602	473	17522.....	42	17540.....	19
		30's.....	259	70's+.....	175	17601	87	17545.....	30	17554.....	14
		40's.....	236	Undisclosed	77	17512	57	17552.....	25	17527.....	9





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TOP AGENCY REFERRALS

1. Lancaster County Project for the Needy	684
2. Pennsylvania Department of Human Services	173
3. Salvation Army - Lancaster	169
4. Pennsylvania 211 East (<i>Coordinated Entry & 211 Resource Navigation at SACA</i>)	135
5. Lancaster County Food Hub	118
6. Pennsylvania Housing Finance Agency	94
7. Water Street Mission	87
8. Ebenezer Baptist Church - Lancaster	76
9. Community Action Partnership of Lancaster County	61
10. Good Samaritan Services	60
11. YMCA of the Roses - Lancaster City Center Branch	55
12. Anchor Lancaster	51
13. HDC MidAtlantic	38
14. Spanish American Civic Association	37
15. Factory Ministries	34
16. Lancaster County Office of Aging	33
17. Bethel African Methodist Episcopal Church - Lancaster	32
18. Pennsylvania Public Utility Commission	31
19. Community Basics, INC	28
20. Mission Church	26
21. Alpha & Omega Community Center - Lancaster	25
22. Regional Housing Legal Services	25
23. PA CareerLink	21
24. New Creation United Methodist Church	19
25. Salvation Army - Lancaster Extension Units	19