



LANCASTER COUNTY MONTHLY REPORT

October 2025



*Thank you for speaking slowly as English is not my mother tongue...
Americans like you are why America is still great. - Lancaster County Resident*



CONTACT VOLUME

677
NEIGHBORS



770
PHONE
INTERACTIONS

91
EMAILS/TEXTS/
CHATS/SOCIAL

32
WALK-
INS

8,566*
WEBSITE
EVENTS

*Website statistics may be slightly inaccurate due to changes in analytical reporting

ALL REPORTED NEEDS

Housing	495
Individual, Family and Community Support	190
Food/Meals	179
Clothing/Personal/Household Needs	93
Utility Assistance	89
Legal, Consumer and Public Safety Services	53
Health Care	46
Employment	42

Income Support/Assistance	33
Transportation	31
Information Services	28
Mental Health/Substance Use Disorders	17
Volunteers/Donations	12
Other Government/Economic Services	7
Disaster Services	5
Education	3

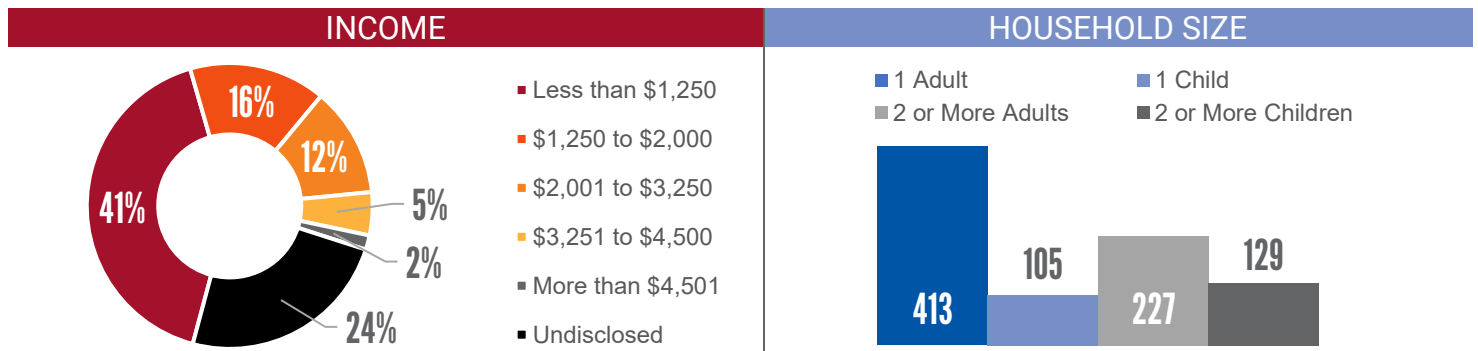
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", Resource Navigators explore other services that may be of assistance.

Thanksgiving/Christmas Baskets	35
Community Shelters/Transitional Housing	31
Rent Payment Assistance	8
Homeless Motel Vouchers/Motel Bill Payment	8
Food Pantries	4

DEMOGRAPHICS

GENDER		AGE		ZIP CODES (TOP 12)								
 68%	 24%	Undisclosed, Non-Binary, Transgender 8%	Teens.....	11	50's	115	17602	204	17543.....	20	17554.....	13
			20's.....	94	60's	103	17603	190	17522.....	19	17552.....	13
			30's.....	153	70's+.....	53	17512	40	17517.....	14	17545.....	13
			40's.....	110	Undisclosed	38	17601	39	17022.....	14	17566.....	8





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TOP AGENCY REFERRALS

1. Salvation Army - Lancaster	215
2. Pennsylvania 211 East (<i>Coordinated Entry & 211 Resource Navigation at SACA</i>)	214
3. Pennsylvania Department of Human Services	187
4. Lancaster County Food Hub	143
5. Pennsylvania Housing Finance Agency	135
6. YMCA of the Roses - Lancaster City Center Branch.....	126
7. Water Street Mission.....	123
8. Good Samaritan Services	101
9. Anchor Lancaster	97
10. HDC MidAtlantic.....	79
11. Ebenezer Baptist Church - Lancaster	77
12. Community Action Partnership of Lancaster County.....	77
13. Community Basics, INC	56
14. Regional Housing Legal Services	43
15. Pennsylvania Public Utility Commission.....	41
16. Columbia Dream Center	38
17. PA CareerLink.....	38
18. Spanish American Civic Association	37
19. Lancaster County Housing and Redevelopment Authorities	34
20. Mission Church	33
21. Alpha & Omega Community Center - Lancaster	31
22. San Juan Bautista	30
23. Bethel African Methodist Episcopal Church - Lancaster	28
24. Lancaster County Office of Aging.....	25
25. Factory Ministries	24