



LANCASTER COUNTY MONTHLY REPORT

December 2025



Thank you very much for what you do for people that you help...
you need to know that you are a gift to us. - Lancaster County Resident



CONTACT VOLUME

Beginning November 24, 2025 volunteers began accepting registrations for the Lancaster County Project for the Needy (LCPN) free Christmas Food Box, the contact volume for this project is reflected below.

1,373
NEIGHBORS
(211: 705/LCPN: 668)



1,509
PHONE
(211: 757/LCPN: 752)

97
EMAILS/TEXTS/CHATS
(211: 97/LCPN: 0)

19
WALK-INS

5,349*
WEBSITE EVENTS

**Website statistics may be slightly inaccurate due to changes in analytical reporting*

ALL REPORTED NEEDS

Individual, Family and Community Support (LCPN: 668)	830
Housing	457
Utility Assistance	94
Disaster Services	82
Food/Meals	81
Legal, Consumer and Public Safety Services	56
Clothing/Personal/Household Needs	41
Transportation	34
Health Care	34

Income Support/Assistance	32
Information Services	29
Employment	25
Mental Health/Substance Use Disorders	22
Other Government/Economic Services	8
Volunteers/Donations	7
Education	3
Arts, Culture and Recreation	1

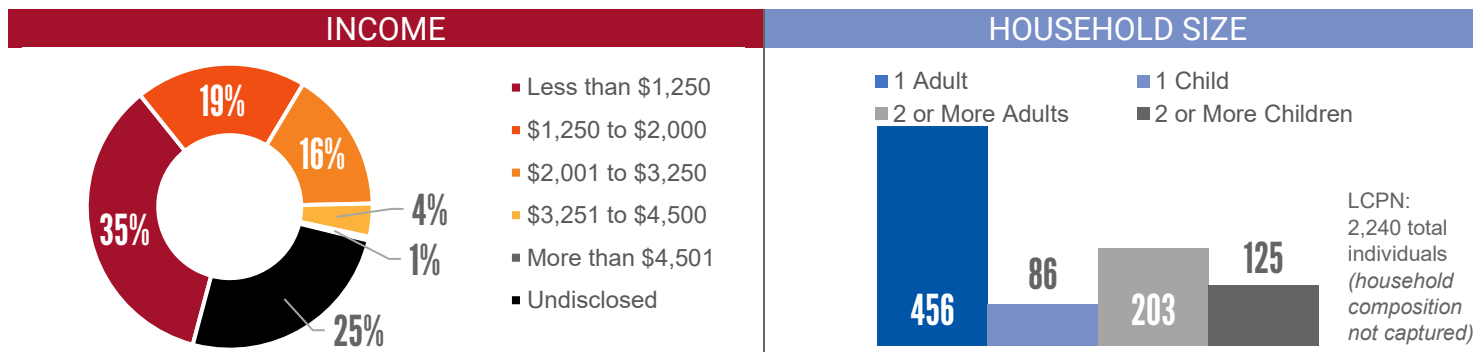
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies that provide a certain type of assistance are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", Resource Navigators explore other services that may be of assistance.

Community Shelters/Transitional Housing	30
Homeless Motel Vouchers/Motel Bill Payment	19
Christmas Baskets	18
Rent Payment Assistance	18
Holiday Gifts/Toys	7

DEMOGRAPHICS

GENDER		AGE		ZIP CODES (TOP 12)							
	Undisclosed, Transgender 9%	Teens.....	10	50's	257	17603	464	17543.....	40	17022.....	22
		20's.....	150	60's	257	17602	454	17522.....	35	17554.....	18
		30's.....	227	70's+.....	142	17601	95	17552.....	26	17540.....	14
		40's.....	243	Undisclosed	87	17512	51	17545.....	23	17517.....	8





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TOP AGENCY REFERRALS

1. Pennsylvania Department of Human Services	231
2. Salvation Army - Lancaster	185
3. Pennsylvania 211 East (<i>Coordinated Entry & 211 Resource Navigation at SACA</i>)	142
4. Pennsylvania Housing Finance Agency	109
5. Community Basics, INC	96
6. YMCA of the Roses - Lancaster City Center Branch.....	89
7. Tenfold	78
8. Water Street Mission.....	78
9. HDC MidAtlantic.....	75
10. Good Samaritan Services	73
11. Lancaster County Food Hub	69
12. Anchor Lancaster	63
13. Factory Ministries	45
14. GN Management, LLC	40
15. Ebenezer Baptist Church - Lancaster	37
16. Community Action Partnership of Lancaster County	34
17. Lancaster County Office of Aging.....	30
18. Spanish American Civic Association	29
19. Love INC of Lancaster County	27
20. Welfare Information Helpline	24
21. Lancaster County Housing and Redevelopment Authorities	21
22. PA CareerLink.....	21
23. Columbia Dream Center	20
24. Moravian Center of Lancaster	19
25. Pennsylvania Public Utility Commission.....	18